# First Quarter 2021

Statistical Supplement



## **Unum Group Statistical Supplement First Quarter 2021**

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(in millions of dollars, except share data and where noted)
Interim Results are Unaudited

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See "Appendix to Statistical Supplement" on page 16 for a summary of significant items and page 16.3 for a reconciliation of our non-GAAP financial measures.

N.M. = not a meaningful percentage

## **Unum Group Financial Highlights**

	Three Months Ended					Year	ed	
	3	3/31/2021		3/31/2020		12/31/2020	12	2/31/2019
Consolidated U.S. GAAP Results <sup>1</sup>								
Premium Income	\$	2,378.3	\$	2,371.4	\$	9,378.1	\$	9,365.6
Adjusted Operating Revenue	\$	,	\$	3,015.1	\$	11,963.0	\$	12,022.1
Net Realized Investment Gain (Loss)		84.6	_	(144.0)	_	1,199.1	_	(23.2)
Revenue	\$	3,072.0	\$	2,871.1	\$	13,162.1	\$	11,998.9
Net Income	\$	153.0	\$	161.0	\$	793.0	\$	1,100.3
Net Income Per Common Share:							•	,
Basic	\$	0.75	\$	0.79	\$	3.89	\$	5.25
Assuming Dilution	\$	0.75	\$	0.79	\$	3.89	\$	5.24
Assets	\$	69,256.6	\$	65,335.9	\$	70,625.8	\$ 6	67,013.4
Stockholders' Equity		10,570.1		9,803.1		10,871.0		9,965.0
Adjusted Operating Return on Equity								
Unum US		8.3 %		18.4 %		14.6 %		18.0 %
Unum International		10.3 %		8.5 %		6.5 %		11.7 %
Colonial Life		14.5 %		16.5 %		16.7 %		17.5 %
Core Operating Segments		10.0 %		16.9 %		14.1 %		17.2 %
Consolidated		8.7 %		12.0 %		10.7 %		12.8 %
Traditional U.S. Life Insurance Companies' Statutory Results <sup>2</sup>								
Net Gain from Operations, After Tax	\$	136.7	\$	326.1	\$	726.2	\$	1,027.2
Net Realized Investment Gain (Loss), After Tax	_	6.7	_	(63.5)		(79.4)		(45.1)
Net Income	\$	143.4	\$	262.6	\$	646.8	\$	982.1
	Φ.	2.522.5	Φ.	2.510.5	Φ.	2.075.0	Φ.	26111
Capital and Surplus	\$	3,729.2	\$	3,549.5	\$	3,875.0	\$	3,644.4
Weighted Average Risk-based Capital Ratio		~ 370%		~ 365%		~ 365%		~ 365%

<sup>&</sup>lt;sup>1</sup> Generally Accepted Accounting Principles
<sup>2</sup> Our traditional U.S. life insurance companies are Provident Life and Accident Insurance Company, Unum Life Insurance Company of America, The Paul Revere Life Insurance Company, Colonial Life & Accident Insurance Company, Provident Life and Casualty Insurance Company, First Unum Life Insurance Company, Unum Insurance Company, and Starmount Life Insurance Company.

## **Unum Group Capital Metrics**

		3/31/2	021			3/31/20	020			12/31/2020			12/31/2019			·
	(ir	millions)	ре	er share	(ir	n millions)	pe	er share	(ir	millions)	pe	r share	(ir	n millions)	pe	er share
Total Stockholders' Equity (Book Value)	\$	10,570.1	\$	51.77	\$	9,803.1	\$	48.21	\$	10,871.0	\$	53.37	\$	9,965.0	\$	49.10
Excluding:																
Net Unrealized Gain on Securities		678.2		3.32		395.3		1.94		1,067.7		5.24		615.9		3.03
Net Gain on Hedges		77.1		0.38		210.6		1.04		97.8		0.48		187.8		0.93
Subtotal		9,814.8		48.07		9,197.2		45.23		9,705.5		47.65		9,161.3		45.14
Excluding:																
Foreign Currency Translation Adjustment		(254.0)		(1.24)		(345.2)		(1.70)		(261.3)		(1.28)		(281.6)		(1.39)
Subtotal		10,068.8		49.31		9,542.4		46.93		9,966.8		48.93		9,442.9		46.53
Excluding:																
Unrecognized Pension and Postretirement Benefit Costs		(526.2)		(2.58)		(477.8)		(2.35)		(530.0)		(2.61)		(484.8)		(2.39)
Total Stockholders' Equity, Excluding Accumulated Other Comprehensive Income (Loss)	\$	10,595.0	\$	51.89	\$	10,020.2	\$	49.28	\$	10,496.8	\$	51.54	\$	9,927.7	\$	48.92
Dividends Paid	\$	59.4	\$	0.29	\$	58.8	\$	0.29	\$	233.2	\$	1.14	\$	231.3	\$	1.09

		Three Mo	nths 1	Ended		Year	Ended		
	3/31/2021 3/31/2020		1	12/31/2020	1	12/31/2019			
Shares Repurchased (millions)		_		_		_		12.3	
Cost of Shares Repurchased (millions) <sup>1</sup>	\$		\$	_	\$	_	\$	400.4	
Price (UNM closing price on last trading day of period)	\$	27.83	\$	15.01	\$	22.94	\$	29.16	
Leverage Ratio		26.0 %		29.1 %	)	26.2 %	)	29.1 %	
Holding Company Cash and Marketable Securities	\$	1,664	\$	1,025	\$	1,512	\$	863	

<sup>&</sup>lt;sup>1</sup> Includes commissions of \$0.4 million for the year ended December 31, 2019.

## **Unum Group Ratings**

	AM Best	Fitch	Moody's	S&P
Outlook	Negative	Stable	Negative	Stable
Issuer Credit Ratings	bbb	BBB-	Baa3	BBB
Financial Strength Ratings				
Provident Life and Accident Insurance Company	A	A-	A3	A
Unum Life Insurance Company of America	A	A-	A3	A
Colonial Life & Accident Insurance Company	A	A-	A3	A
The Paul Revere Life Insurance Company	A	A-	A3	A
Starmount Life Insurance Company	A-	NR	NR	NR
Unum Insurance Company	A-	A-	A3	NR
Unum Limited	NR	NR	NR	A-

 $NR = not \ rated$ 

## **Unum Group Consolidated Statements of Income**

		Three Mor	Ended	Year Ended				
	3	/31/2021	3/3	31/2020	12/	/31/2020	12	2/31/2019
Revenue								
Premium Income	\$	2,378.3	\$	2,371.4	\$	9,378.1	\$	9,365.6
Net Investment Income		548.7		585.0		2,360.7		2,435.3
Net Realized Investment Gain (Loss)		84.6		(144.0)		1,199.1		(23.2)
Other Income		60.4		58.7		224.2		221.2
Total Revenue		3,072.0		2,871.1		13,162.1		11,998.9
Benefits and Expenses								
Benefits and Change in Reserves for Future Benefits		2,051.2		1,854.8		8,972.9		7,496.2
Commissions		259.9		279.2		1,057.3		1,122.7
Interest and Debt Expense - Non-recourse Debt		_		0.8		3.1		5.3
Interest and Debt Expense - All Other Debt		44.4		44.9		185.1		172.1
Cost Related to Early Retirement of Debt		_		_		_		27.3
Deferral of Acquisition Costs		(130.6)		(162.0)		(576.2)		(658.6)
Amortization of Deferred Acquisition Costs		166.4		176.2		606.1		609.9
Other Expenses		481.9		475.1		1,949.8		1,841.9
Total Benefits and Expenses		2,873.2		2,669.0		12,198.1		10,616.8
Income Before Income Tax		198.8		202.1		964.0		1,382.1
Income Tax		45.8		41.1		171.0		281.8
Net Income	<u>\$</u>	153.0	\$	161.0	\$	793.0	\$	1,100.3
Weighted Average Shares Outstanding								
Basic		204.1		203.3		203.6		209.7
Assuming Dilution		204.7		203.4		203.8		209.9
Actual Number of Shares Outstanding		204.2		203.3		203.7		202.9

## **Unum Group Sales Data for Unum US Segment**

		Tł	ree Months End	ded	Year Ended					
	3/3	31/2021	3/31/2020	% Change	12/31/2020		12/31/2019			
Sales by Product										
Group Disability and Group Life and AD&D										
Group Long-term Disability	\$	31.1	\$ 31.4	(1.0)%	\$	239.7	\$ 241.5			
Group Short-term Disability		24.1	14.2	69.7		158.7	159.2			
Group Life and AD&D		30.2	28.1	7.5		224.3	258.3			
Subtotal		85.4	73.7	15.9		622.7	659.0			
Supplemental and Voluntary										
Individual Disability		17.0	22.7	(25.1)		71.4	75.9			
Voluntary Benefits		101.0	128.6	(21.5)		241.6	300.6			
Dental and Vision		8.0	10.8	(25.9)		63.9	74.6			
Subtotal		126.0	162.1	(22.3)		376.9	451.1			
Total Sales	\$	211.4	\$ 235.8	(10.3)	\$	999.6	\$ 1,110.1			
Sales by Market Sector										
Group Disability and Group Life and AD&D										
Core Market (< 2,000 employees)	\$	58.2	\$ 51.2	13.7 %	\$	377.0	\$ 370.8			
Large Case Market		27.2	22.5	20.9		245.7	288.2			
Subtotal		85.4	73.7	15.9		622.7	659.0			
Supplemental and Voluntary		126.0	162.1	(22.3)		376.9	451.1			
Total Sales	\$	211.4	\$ 235.8	(10.3)	\$	999.6	\$ 1,110.1			

## **Unum Group Sales Data for Unum International Segment**

Property			T	hree	Year Ended					
Property	(in millions of dollars)	_	3/31/2021	3	3/31/2020	% Change	12/31/2020		12/	31/2019
Group Ling-term Disability         \$ 8. l         \$ 8. l         \$ 5. l         16. l         20. l         24. 3           Group Life         6. 5. l         1. l         7. l         (28. 2)         18. l         9. 19. l         24. 3           Supplemental         3. 5         2. 6         34. 6         13. 3         13.0           Total Sales         2. 32. 2         2. 32. 2         2. 34. 6         13. 3         13.0           Total Sales         8. 23. 2         2. 32. 2         2. 30. 2         2. 9. 2         2. 9.0	Sales by Product									
Group Life         6.5         5.6         16.1         20.6         24.3           Supplemental         5.1         7.1         (28.2)         18.9         19.5           Loum Poload         3.5         2.6         34.6         13.3         13.0           Total Sales         2.23.2         2.32.9         (29.9)         5.90.5         100.0           Sales by Market Sector           Unum UK           Sale Sale Market         8.8.2         9.1         (9.9%)         \$ 36.2         \$ 38.2           Large Case Market         6.4         5.1         25.5         22.1         29.3           Subtotal         14.6         14.2         2.8         58.3         67.5           Supplemental         5.1         7.1         (28.2)         18.9         19.5           Luma Poland         3.5         2.6         34.6         13.3         13.0           Total Sales         9 2.32         2.39         2.9         9.05         \$ 100.0           Total Sales by Product           Supplemental         £ 5.9         £ 6.7         (11.9%)         £ 2.9.5         £ 33.7           Group Life	Unum UK									
Supplemental         5.1         7.1         (28.2)         18.9         19.5           Unum Poland         3.5         2.6         34.6         13.3         13.0           Total Sates         2.23         2.39         (2.9)         8.00         \$ 10.00           Sates by Market Sector           Unum UK           Group Long-term Disability and Group Life         \$ 8.2         \$ 9.1         (9.9)%         \$ 3.62         \$ 3.82           Large Case Market         6.4         5.1         2.5         2.21         2.93           Subtotal         14.6         14.2         2.8         5.8.2         6.7           Supplemental         3.5         2.6         34.6         13.3         13.0           Total Sate         \$ 2.3         2.39         2.9         9.00         \$ 10.0           (in millions of pounds)           Unum UK Sales by Product         \$ 5.5         6.7         (1.9)%         \$ 2.95         \$ 3.37           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         \$ 2.4         4.7         4.4         6.8         16.1         19.0	Group Long-term Disability	9	\$ 8.1	\$	8.6	(5.8)%	\$	37.7	\$	43.2
Umm Poland         3.5         2.6         34.6         13.3         13.0           Total Sales         2 3.2         2 3.9         2.9         8 9.05         8 10.00           Sales by Market Sector           Unum UK         8         8         9.1         (9.9%)         \$ 36.2         \$ 38.2           Group Long-term Disability and Group Life         8         8         9.1         (9.9%)         \$ 36.2         \$ 38.2           Large Case Market         6.4         5.1         25.5         22.1         29.3           Subtotal         14.6         14.2         2.8         58.3         67.5           Supplemental         5.3         2.6         34.6         13.3         13.0           Total Sales         \$ 2.3.2         \$ 2.39         (2.9         \$ 20.0         \$ 20.00           Total Sales         \$ 2.3.2         \$ 2.39         (2.9         \$ 20.0         \$ 20.00           Total Sales         \$ 2.3         \$ 2.3         \$ 2.9         \$ 20.0         \$ 20.0           Total Sales by Product         \$ 2.5         \$ 6.7         (11.9%)         \$ 2.95         \$ 3.3           Group Long-term Disability         \$ 5.9         \$ 6.7         (11.9%)<	Group Life		6.5		5.6	16.1		20.6		24.3
Sales by Market Sector   Unum UK	Supplemental		5.1		7.1	(28.2)		18.9		19.5
Sales by Market Sector   Unum UK   Group Long-term Disability and Group Life   Sales Sal	Unum Poland	_	3.5		2.6	34.6		13.3		13.0
Unum UK           Group Long-term Disability and Group Life         S         8.2         \$         9.1         (9.9)%         \$         36.2         \$         38.2         \$         9.1         (9.9)%         \$         36.2         \$         38.2         \$         \$         38.2         \$         38.2         \$         38.2         \$         \$         38.2         \$ <th< td=""><td>Total Sales</td><td><u>.</u></td><td>\$ 23.2</td><td>\$</td><td>23.9</td><td>(2.9)</td><td>\$</td><td>90.5</td><td>\$</td><td>100.0</td></th<>	Total Sales	<u>.</u>	\$ 23.2	\$	23.9	(2.9)	\$	90.5	\$	100.0
Group Long-term Disability and Group Life           Core Market (< 500 employees)         \$ 8.2         \$ 9.1         (9.9)%         \$ 36.2         \$ 38.2           Large Case Market         6.4         5.1         25.5         22.1         29.3           Subtotal         14.6         14.2         2.8         58.3         67.5           Supplemental         3.5         2.6         34.6         13.3         13.0           Unum Poland         3.5         2.6         34.6         13.3         13.0           Cin millions of pounds)           Unum UK Sales by Product           Group Long-term Disability         £ 5.9         £ 6.7         (11.9)%         £ 29.5         £ 33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life           Core Market (< 500 employees)         £ 6.0         £ 7.2         (16.7)%         £ 28.3         £ 29.9           Large Case Market         3.9         17.9         17.3         22.8           Subtotal         10.6         11.1         (4.5)         45.6         52.7 </td <td>Sales by Market Sector</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	Sales by Market Sector									
Core Market (< 500 employees)         \$ 8.2 \$ 9.1 \$ 9.9 \$ 9.0 \$ 36.2 \$ 38.2 \$ 9.0 \$ 1.0 \$ 9.0 \$ 3.0 \$ 2.0 \$ 9.0	Unum UK									
Large Case Market         6.4         5.1         25.5         22.1         29.3           Subtotal         14.6         14.2         2.8         58.3         67.5           Supplemental         5.1         7.1         (28.2)         18.9         19.5           Unum Poland         3.5         2.6         34.6         13.3         13.0           Total Sales         23.2         23.9         (2.9)         \$ 90.5         \$ 100.0           In multions of pounds)           Unum UK Sales by Product           Group Long-term Disability         £ 5.9         £ 6.7         (11.9)%         £ 29.5         £ 33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         3.7         5.4         (31.5)         14.9         15.1           Total Sales         £ 14.3         £ 16.5         (13.3)         £ 60.5         £ 60.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life           Core Market (< 500 employees)	Group Long-term Disability and Group Life									
Subtotal       14.6       14.2       2.8       58.3       67.5         Supplemental       5.1       7.1       (28.2)       18.9       19.5         Unum Poland       3.5       2.6       34.6       13.3       13.0         Total Sales       \$ 23.2       \$ 23.9       (2.9)       \$ 90.5       \$ 100.0         (in millions of pounds)         Unum UK Sales by Product         Group Long-term Disability       £ 5.9       £ 6.7       (11.9)%       £ 29.5       £ 33.7         Group Life       4.7       4.4       6.8       16.1       19.0         Supplemental       3.7       5.4       (31.5)       14.9       15.1         Total Sales       £ 14.3       £ 16.5       (13.3)       £ 60.5       £ 67.8         Unum UK Sales by Market Sector         Group Long-term Disability and Group Life         Core Market (< 500 employees)	Core Market (< 500 employees)	9	\$ 8.2	\$	9.1	(9.9)%	\$	36.2	\$	38.2
Supplemental         5.1         7.1         (28.2)         18.9         19.5           Unum Poland         3.5         2.6         34.6         13.3         13.0           Total Sales         \$ 23.2         \$ 23.9         (2.9)         \$ 90.5         \$ 100.0           (in millions of pounds)           Unum UK Sales by Product           Group Long-term Disability         £ 5.9         £ 6.7         (11.9)%         £ 29.5         £ 33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         3.7         5.4         (31.5)         14.9         15.1           Total Sales         £ 14.3         £ 16.5         (13.3)         £ 60.5         £ 67.8           Unum UK Sales by Market Sector         E         14.3         £ 16.5         (13.3)         £ 60.5         £ 67.8           Unum UK Sales by Market Sector         E         6.0         £ 7.2         (16.7)%         £ 28.3         £ 29.9           Large Case Market         4.6         3.9         17.9         17.3         22.8           Subtotal         10.6         11.1         (4.5)         45.6         52.7           Supplem	Large Case Market		6.4		5.1	25.5		22.1		29.3
Unum Poland         3.5         2.6         34.6         13.3         13.0           Total Sales         \$ 23.2         \$ 23.9         (2.9)         \$ 90.5         \$ 100.0           (in millions of pounds)           Unum UK Sales by Product           Group Long-term Disability         £ 5.9         £ 6.7         (11.9)%         £ 29.5         £ 33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         3.7         5.4         (31.5)         14.9         15.1           Total Sales         £ 14.3         £ 16.5         (13.3)         £ 60.5         £ 67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life         E         6.0         £ 7.2         (16.7)%         £ 28.3         £ 29.9           Large Case Market         4.6         3.9         17.9         17.3         22.8           Subtotal         10.6         11.1         (4.5)         45.6         52.7           Supplemental         3.7         5.4         (31.5)         14.9         15.1	Subtotal	_	14.6		14.2	2.8		58.3		67.5
Total Sales         \$ 23.2         \$ 23.9         (2.9)         \$ 90.5         \$ 100.0           (in millions of pounds)           Unum UK Sales by Product           Group Long-term Disability         £ 5.9         £ 6.7         (11.9)%         £ 29.5         £ 33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         3.7         5.4         (31.5)         14.9         15.1           Total Sales         £ 14.3         £ 16.5         (13.3)         £ 60.5         £ 67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life         Core Market (< 500 employees)	Supplemental		5.1		7.1	(28.2)		18.9		19.5
(in millions of pounds)  Unum UK Sales by Product  Group Long-term Disability	Unum Poland		3.5		2.6	34.6		13.3		13.0
Unum UK Sales by Product           Group Long-term Disability         £ 5.9 £ 6.7 (11.9)% £ 29.5 £ 33.7           Group Life         4.7 4.4 6.8 16.1 19.0           Supplemental         3.7 5.4 (31.5) £ 16.5 (13.3) £ 60.5 £ 67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life           Core Market (< 500 employees)	Total Sales		\$ 23.2	\$	23.9	(2.9)	\$	90.5	\$	100.0
Unum UK Sales by Product           Group Long-term Disability         £ 5.9 £ 6.7 (11.9)% £ 29.5 £ 33.7           Group Life         4.7 4.4 6.8 16.1 19.0           Supplemental         3.7 5.4 (31.5) £ 16.5 (13.3) £ 60.5 £ 67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life           Core Market (< 500 employees)	(in millions of pounds)									
Group Long-term Disability         £         5.9         £         6.7         (11.9)%         £         29.5         £         33.7           Group Life         4.7         4.4         6.8         16.1         19.0           Supplemental         3.7         5.4         (31.5)         14.9         15.1           Total Sales         £         14.3         £         16.5         (13.3)         £         60.5         £         67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life         Core Market (< 500 employees)	, · · · · · · · · · · · · · · · · · · ·									
Group Life       4.7       4.4       6.8       16.1       19.0         Supplemental       3.7       5.4       (31.5)       14.9       15.1         Total Sales       £ 14.3       £ 16.5       (13.3)       £ 60.5       £ 67.8         Unum UK Sales by Market Sector         Group Long-term Disability and Group Life       5       5       7.2       (16.7)%       £ 28.3       £ 29.9         Large Case Market       4.6       3.9       17.9       17.3       22.8         Subtotal       10.6       11.1       (4.5)       45.6       52.7         Supplemental       3.7       5.4       (31.5)       14.9       15.1	·		£ 5.9	£	6.7	(11.9)%	£	29.5	£	33.7
Supplemental       3.7       5.4       (31.5)       14.9       15.1         Total Sales         Unum UK Sales by Market Sector         Group Long-term Disability and Group Life         Core Market (< 500 employees)       £       6.0       £       7.2       (16.7)%       £       28.3       £       29.9         Large Case Market       4.6       3.9       17.9       17.3       22.8         Subtotal       10.6       11.1       (4.5)       45.6       52.7         Supplemental       3.7       5.4       (31.5)       14.9       15.1			4.7		4.4	` /		16.1		19.0
Total Sales         £         14.3         £         16.5         (13.3)         £         60.5         £         67.8           Unum UK Sales by Market Sector           Group Long-term Disability and Group Life           Core Market (< 500 employees)			3.7		5.4	(31.5)		14.9		15.1
Group Long-term Disability and Group Life         Core Market (< 500 employees)       £       6.0 £       7.2       (16.7)% £       28.3 £       29.9         Large Case Market       4.6       3.9       17.9       17.3       22.8         Subtotal       10.6       11.1       (4.5)       45.6       52.7         Supplemental       3.7       5.4       (31.5)       14.9       15.1	Total Sales		£ 14.3	£		` ′	£	60.5	£	
Group Long-term Disability and Group Life         Core Market (< 500 employees)       £       6.0 £       7.2       (16.7)% £       28.3 £       29.9         Large Case Market       4.6       3.9       17.9       17.3       22.8         Subtotal       10.6       11.1       (4.5)       45.6       52.7         Supplemental       3.7       5.4       (31.5)       14.9       15.1	Unum UK Sales by Market Sector									
Core Market (< 500 employees)         £         6.0 £         7.2 (16.7)% £         28.3 £         29.9           Large Case Market         4.6 3.9 17.9 17.3 22.8           Subtotal         10.6 11.1 (4.5) 45.6 52.7           Supplemental         3.7 5.4 (31.5) 14.9 15.1	Group Long-term Disability and Group Life									
Large Case Market         4.6         3.9         17.9         17.3         22.8           Subtotal         10.6         11.1         (4.5)         45.6         52.7           Supplemental         3.7         5.4         (31.5)         14.9         15.1			£ 6.0	£	7.2	(16.7)%	£	28.3	£	29.9
Subtotal         10.6         11.1         (4.5)         45.6         52.7           Supplemental         3.7         5.4         (31.5)         14.9         15.1										
Supplemental         3.7         5.4         (31.5)         14.9         15.1		_	10.6		11.1	(4.5)		45.6		52.7
	Supplemental		3.7		5.4	(31.5)		14.9		15.1
	Total Sales		£ 14.3	£			£	60.5	£	

## **Unum Group Sales Data for Colonial Life Segment**

	Three Months Ended								
	3/31/2021		3/31/2020		% Change	12/31/2020		12/3	31/2019
Sales by Product									
Accident, Sickness, and Disability	\$	57.4	\$	64.6	(11.1)%	\$	261.5	\$	354.4
Life		20.6		20.7	(0.5)		88.8		122.7
Cancer and Critical Illness		12.2		14.0	(12.9)		62.8		88.9
Total Sales	\$	90.2	\$	99.3	(9.2)	\$	413.1	\$	566.0
Sales by Market Sector									
Commercial									
Core Market (< 1,000 employees)	\$	62.3	\$	67.6	(7.8)%	\$	266.2	\$	345.7
Large Case Market		11.5		11.9	(3.4)		57.4		81.4
Subtotal		73.8		79.5	(7.2)		323.6		427.1
Public Sector		16.4		19.8	(17.2)		89.5		138.9
Total Sales	\$	90.2	\$	99.3	(9.2)	\$	413.1	\$	566.0

## **Unum Group Consolidated Balance Sheets**

	March 31 2021	December 31 2020
Assets		
Investments		
Fixed Maturity Securities	\$ 42,076.0	\$ 44,137.3
Mortgage Loans	2,402.2	2,432.1
Policy Loans	3,628.8	3,683.9
Other Long-term Investments	995.3	960.2
Short-term Investments	756.1	1,470.0
Total Investments	49,858.4	52,683.5
Other Assets		
Cash and Bank Deposits	561.8	197.0
Accounts and Premiums Receivable	1,656.1	1,519.3
Reinsurance Recoverable	11,550.2	10,666.0
Accrued Investment Income	668.7	611.4
Deferred Acquisition Costs	2,254.8	2,272.6
Goodwill	353.0	353.0
Property and Equipment	500.6	498.0
Income Tax Receivable	43.3	72.7
Other Assets	1,809.7	1,752.3
Total Assets	\$ 69,256.6	\$ 70,625.8

## **Unum Group Consolidated Balance Sheets - Continued**

	March 31 2021	December 31 2020
Liabilities and Stockholders' Equity		
Liabilities		
Policy and Contract Benefits	\$ 1,899.3	\$ 1,855.4
Reserves for Future Policy and Contract Benefits	48,112.3	49,653.0
Unearned Premiums	425.0	349.3
Other Policyholders' Funds	1,736.1	1,663.9
Deferred Income Tax	319.2	416.1
Long-term Debt	3,346.8	3,345.7
Other Liabilities	2,847.8	2,471.4
Total Liabilities	58,686.5	59,754.8
Stockholders' Equity		
Common Stock	30.7	30.7
Additional Paid-in Capital	2,380.8	2,376.2
Accumulated Other Comprehensive Income (Loss)	(24.9)	374.2
Retained Earnings	11,363.2	11,269.6
Treasury Stock	(3,179.7)	(3,179.7)
Total Stockholders' Equity	10,570.1	10,871.0
Total Liabilities and Stockholders' Equity	\$ 69,256.6	\$ 70,625.8

## **Unum Group Deferred Acquisition Costs by Segment**

	Uı	num US	<b>International</b>	Colonial Life	Consolidated
Balance at December 31, 2019	\$	1,223.0	\$ 26.4	\$ 1,074.6	\$ 2,324.0
Capitalization		291.5	12.1	272.6	576.2
Amortization		(341.0)	(7.4)	(257.7)	(606.1)
Adjustment Related to Unrealized Investment Gains and Losses		(4.8)		(17.6)	(22.4)
Foreign Currency		<u> </u>	0.9		0.9
Balance at December 31, 2020		1,168.7	32.0	1,071.9	2,272.6
Capitalization		66.9	2.9	60.8	130.6
Amortization		(98.7)	(2.1)	(65.6)	(166.4)
Adjustment Related to Unrealized Investment Gains and Losses		4.1	<del>_</del>	14.4	18.5
Foreign Currency			(0.5)		(0.5)
Balance at March 31, 2021	\$	1,141.0	\$ 32.3	\$ 1,081.5	\$ 2,254.8

## **Unum Group Balance Sheets by Segment - March 31, 2021**

		Unui	n US						
	Group Disability	Group Life and Accidental Death & Dismemberment	Supplemental and Voluntary	Total Unum US	Unum International	Colonial Life	Closed Block	Corporate	Consolidated
Assets									
Investments	\$ 8,134.0	\$ 2,426.7	\$ 5,345.6	\$ 15,906.3	\$ 3,652.0	\$ 3,543.1	\$ 24,668.7	\$ 2,088.3	\$ 49,858.4
Deferred Acquisition Costs	95.0	76.2	969.8	1,141.0	32.3	1,081.5	_	_	2,254.8
Goodwill	8.9	_	271.1	280.0	45.3	27.7		_	353.0
All Other	514.8	415.9	305.1	1,235.8	434.0	165.0	13,176.4	1,779.2	16,790.4
<b>Total Assets</b>	\$ 8,752.7	\$ 2,918.8	\$ 6,891.6	\$ 18,563.1	\$ 4,163.6	\$ 4,817.3	\$ 37,845.1	\$ 3,867.5	\$ 69,256.6
Liabilities									
Reserves and Policyholder Benefits	\$ 7,210.8	\$ 1,913.3	\$ 4,260.9	\$ 13,385.0	\$ 3,141.4	\$ 2,906.0	\$ 32,740.3	\$ —	\$ 52,172.7
Debt	_	_	_	_		_	_	3,346.8	3,346.8
All Other	118.7	79.3	345.3	543.3	155.6	177.6	659.2	1,631.3	3,167.0
<b>Total Liabilities</b>	7,329.5	1,992.6	4,606.2	13,928.3	3,297.0	3,083.6	33,399.5	4,978.1	58,686.5
Allocated Stockholders' Equity									
Other Allocated Stockholders' Equity	1,403.4	892.1	2,082.7	4,378.2	821.2	1,573.9	4,324.6	(1,283.1)	9,814.8
Net Unrealized Gain (Loss) on Securities and Net Gain on Hedges	19.8	34.1	202.7	256.6	45.4	159.8	121.0	172.5	755.3
Total Allocated Stockholders' Equity	1,423.2	926.2	2,285.4	4,634.8	866.6	1,733.7	4,445.6	(1,110.6)	10,570.1
Total Liabilities and Allocated Stockholders' Equity	\$ 8,752.7	\$ 2,918.8	\$ 6,891.6	\$ 18,563.1	\$ 4,163.6	\$ 4,817.3	\$ 37,845.1	\$ 3,867.5	\$ 69,256.6

Allocated stockholders' equity is determined on the basis of an internal allocation formula that reflects the volume and risk components of the business and aligns with our target capital levels for regulatory and rating agency purposes. We modify this formula periodically to recognize changes in the views of capital requirements.

## **Unum Group Balance Sheets by Segment - December 31, 2020**

		Unum	US						
	Group Disability	Group Life and Accidental Death & Dismemberment	Supplemental and Voluntary	Total Unum US	Unum International	Colonial Life	Closed Block	Corporate	Consolidated
Assets									
Investments	\$ 8,388.5	\$ 2,425.8	\$ 5,401.5	\$ 16,215.8	\$ 3,749.0	\$ 3,511.2	\$ 26,543.7	\$ 2,663.8	\$ 52,683.5
Deferred Acquisition Costs	95.3	76.4	997.0	1,168.7	32.0	1,071.9	_	<del></del>	2,272.6
Goodwill	8.9		271.1	280.0	45.3	27.7			353.0
All Other	486.0	408.5	475.2	1,369.7	379.9	253.5	11,624.0	1,689.6	15,316.7
<b>Total Assets</b>	\$ 8,978.7	\$ 2,910.7	\$ 7,144.8	\$ 19,034.2	\$ 4,206.2	\$ 4,864.3	\$ 38,167.7	\$ 4,353.4	\$ 70,625.8
Liabilities									
Reserves and Policyholder Benefits	\$ 7,442.2	\$ 1,878.3	\$ 4,401.1	\$ 13,721.6	\$ 3,144.9	\$ 2,892.8	\$ 33,762.3	\$ —	\$ 53,521.6
Debt	_	_	_	_	_	_	_	3,345.7	3,345.7
All Other	106.1	62.2	366.2	534.5	128.2	135.6	290.8	1,798.4	2,887.5
<b>Total Liabilities</b>	7,548.3	1,940.5	4,767.3	14,256.1	3,273.1	3,028.4	34,053.1	5,144.1	59,754.8
<b>Allocated Stockholders' Equity</b>									
Other Allocated Stockholders' Equity	1,404.7	903.8	2,103.9	4,412.4	823.5	1,621.7	3,890.5	(1,042.6)	9,705.5
Net Unrealized Gain on Securities and Net Gain on Hedges	25.7	66.4	273.6	365.7	109.6	214.2	224.1	251.9	1,165.5
Total Allocated Stockholders' Equity	1,430.4	970.2	2,377.5	4,778.1	933.1	1,835.9	4,114.6	(790.7)	10,871.0
Total Liabilities and Allocated Stockholders' Equity	\$ 8,978.7	\$ 2,910.7	\$ 7,144.8	\$ 19,034.2	\$ 4,206.2	\$ 4,864.3	\$ 38,167.7	\$ 4,353.4	\$ 70,625.8

#### **Unum Group Financial Results by Segment**

We measure and analyze our segment performance on the basis of "adjusted operating revenue" and "adjusted operating income" or "adjusted operating loss", which differ from total revenue and income before income tax as presented in our consolidated statements of income due to the exclusion of net realized investment gains and losses and the amortization of the cost of reinsurance as well as certain other items as specified in the following pages. These performance measures are in accordance with GAAP guidance for segment reporting, but they should not be viewed as a substitute for total revenue, income before income tax, or net income.

Permium US			Three Months Ended					Year Ended			
Unum US         \$ 1,525.8         \$ 1,527.7         (0.1)%         \$ 6,018.9         \$ 6,016.6         - Commender           Unum International         174.4         164.6         6.0         652.8         630.5         3.5           Colonial Life         426.4         434.7         (1.9)         1,712.0         1,685.0         1.68		3/3	31/2021	3/	/31/2020	% Change	12/	/31/2020	12/31/2019		% Change
Unum International         174.4         164.6         6.0         652.8         630.5         3.5           Colonial Life         426.4         434.7         (1.9)         1,712.0         1,685.0         1.6           Closed Block         251.7         244.4         3.0         994.4         1,035.5         (3.8)           Net Investment Income         3,783.3         2,371.4         0.3         93,781.9         936.6         0.1           Unum US         179.7         179.6         0.1         720.3         739.4         (2.6)           Unum International         26.0         26.5         (1.9)         104.6         122.5         (14.6)           Colonial Life         37.7         37.7         -         155.7         148.0         2.5           Closed Block         297.2         336.1         (1.6)         1,370.3         1,404.9         2.5           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Other Income         40.4         40.2         0.5         154.9         142.8         8.5           Unum Lifer Income         9.0         40.4         40.2         0.5         154.9         142.8	Premium Income										
Closed Block         426.4         434.7         (1.9)         1,712.0         1,685.0         1.6           Closed Block         251.7         244.4         3.0         994.4         1,033.5         (3.8)           Net Investment         2378.3         2,371.4         0.3         937.81         9,365.6         0.1           Unum US         179.7         179.6         0.1         720.3         739.4         (2.6)           Unum International         26.0         26.5         (1.9)         104.6         122.5         (14.6)           Closed Block         37.7         37.7         -         155.7         148.0         5.2           Closed Block         297.2         336.1         (1.6)         1,370.3         1,404.9         2.5           Cpoprate         8.1         5.1         5.8         9.8         2.0.5         (2.2)           Ober Income         4.1         4.0         4.0         2.5         2,50         2,435.3         (3.1)           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum US         40.4         40.2         0.5         154.9         142.8         8.5	Unum US	\$	1,525.8	\$	1,527.7	(0.1)%	\$	6,018.9	\$	6,016.6	— %
Closed Block   25.7   244.4   3.0   994.4   1,03.5   0.8   2,378.3   2,371.4   0.3   9,378.1   9,365.6   0.1     Net Investment Income	Unum International		174.4		164.6	6.0		652.8		630.5	3.5
Net Investment Income         179.7         179.6         0.1         720.3         739.4         2.6           Unum US         179.7         179.6         0.1         720.3         739.4         2.6           Unum International         26.0         26.5         (1.9)         104.6         122.5         (1.46)           Closed Block         37.7         37.7         -         155.7         148.0         5.2           Closed Block         297.2         336.1         (1.16)         1,370.3         1,404.9         2.5           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Other Income         348.7         585.0         (6.2)         2,360.7         2,435.3         (3.1)           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         -         -         0.5         0.6         (16.7)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         -         -         1.1         3.1         (4.5)           Total Adjusted Op	Colonial Life		426.4		434.7	(1.9)		1,712.0		1,685.0	1.6
Net Investment Income           Unum US         179.7         179.6         0.1         720.3         739.4         (2.6)           Unum International         26.0         26.5         (1.9)         104.6         122.5         (14.6)           Colonial Life         37.7         37.7         —         155.7         148.0         5.2           Closed Block         297.2         336.1         (11.6)         1,370.3         1,404.9         (2.5)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (45.5)           Total Adjusted Operating Revenue           Unum	Closed Block		251.7		244.4	3.0		994.4		1,033.5	(3.8)
Unum US         179.7         179.6         0.1         720.3         739.4         (2.6)           Unum International         26.0         26.5         (1.9)         104.6         122.5         (14.6)           Colonial Life         37.7         37.7         —         155.7         148.0         5.2           Closed Block         297.2         336.1         (11.6)         1,370.3         1,404.9         (2.5)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue         1.745.9         1,747.5         (0.1)         6,891.1         6,898.8 </td <td></td> <td></td> <td>2,378.3</td> <td></td> <td>2,371.4</td> <td>0.3</td> <td></td> <td>9,378.1</td> <td></td> <td>9,365.6</td> <td>0.1</td>			2,378.3		2,371.4	0.3		9,378.1		9,365.6	0.1
Unum International         26.0         26.5         (1.9)         104.6         122.5         (14.6)           Colonial Life         37.7         37.7         —         155.7         148.0         5.2           Closed Block         297.2         336.1         (11.6)         1,370.3         1,404.9         (2.5)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colosed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (4.5)           Total Adjusted Operating Revenue         1.745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         20.5         19.1         4.9         75.79 <t< td=""><td>Net Investment Income</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	Net Investment Income										
Colonial Life         37.7         37.7         —         155.7         148.0         5.2           Closed Block         297.2         336.1         (11.6)         1,370.3         1,404.9         (2.5)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           548.7         585.0         (6.2)         2,360.7         2,435.3         (3.1)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Closed Block         18.4         18.2         1.1         66.6         71.3         (64.5)           Corporate         1.3         —         —         1.1         3.1         (45.5)           Total Adjusted Operating Revenue         1.745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9	Unum US		179.7		179.6	0.1		720.3		739.4	(2.6)
Closed Block         297.2         336.1         (11.6)         1,370.3         1,404.9         (2.5)           Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           548.7         585.0         (6.2)         2,360.7         2,435.3         (3.1)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colosed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue         —         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8) <t< td=""><td>Unum International</td><td></td><td>26.0</td><td></td><td>26.5</td><td>(1.9)</td><td></td><td>104.6</td><td></td><td>122.5</td><td>(14.6)</td></t<>	Unum International		26.0		26.5	(1.9)		104.6		122.5	(14.6)
Corporate         8.1         5.1         58.8         9.8         20.5         (52.2)           548.7         585.0         (6.2)         2,360.7         2,435.3         (3.1)           Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (44.5)           Total Adjusted Operating Revenue         8.7         2.9         224.2         221.2         1.4           Unum US         1,745.9         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4	Colonial Life		37.7		37.7			155.7		148.0	5.2
Other Income         548.7         585.0         (6.2)         2,360.7         2,435.3         (3.1)           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue         1.745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1) <td>Closed Block</td> <td></td> <td>297.2</td> <td></td> <td>336.1</td> <td>(11.6)</td> <td></td> <td>1,370.3</td> <td></td> <td>1,404.9</td> <td>(2.5)</td>	Closed Block		297.2		336.1	(11.6)		1,370.3		1,404.9	(2.5)
Other Income           Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Corporate		8.1		5.1	58.8		9.8		20.5	(52.2)
Unum US         40.4         40.2         0.5         154.9         142.8         8.5           Unum International         0.1         —         —         0.5         0.6         (16.7)           Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue         Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)			548.7		585.0	(6.2)		2,360.7		2,435.3	(3.1)
Unum International         0.1         —         —         0.5         0.6         (16.7)           Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue         Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Other Income										
Colonial Life         0.2         0.3         (33.3)         1.1         3.4         (67.6)           Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Unum US		40.4		40.2	0.5		154.9		142.8	8.5
Closed Block         18.4         18.2         1.1         66.6         71.3         (6.6)           Corporate         1.3         —         —         1.1         3.1         (64.5)           Total Adjusted Operating Revenue           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Unum International		0.1					0.5		0.6	(16.7)
Corporate         1.3         —         —         1.1         3.1         (64.5)           60.4         58.7         2.9         224.2         221.2         1.4           Total Adjusted Operating Revenue           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Colonial Life		0.2		0.3	(33.3)		1.1		3.4	(67.6)
Total Adjusted Operating Revenue         60.4         58.7         2.9         224.2         221.2         1.4           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Closed Block		18.4		18.2	1.1		66.6		71.3	(6.6)
Total Adjusted Operating Revenue           Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Corporate		1.3		<u> </u>	_		1.1		3.1	(64.5)
Unum US         1,745.9         1,747.5         (0.1)         6,894.1         6,898.8         (0.1)           Unum International         200.5         191.1         4.9         757.9         753.6         0.6           Colonial Life         464.3         472.7         (1.8)         1,868.8         1,836.4         1.8           Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)			60.4		58.7	2.9		224.2		221.2	1.4
Unum International       200.5       191.1       4.9       757.9       753.6       0.6         Colonial Life       464.3       472.7       (1.8)       1,868.8       1,836.4       1.8         Closed Block       567.3       598.7       (5.2)       2,431.3       2,509.7       (3.1)         Corporate       9.4       5.1       84.3       10.9       23.6       (53.8)	<b>Total Adjusted Operating Revenue</b>										
Colonial Life       464.3       472.7       (1.8)       1,868.8       1,836.4       1.8         Closed Block       567.3       598.7       (5.2)       2,431.3       2,509.7       (3.1)         Corporate       9.4       5.1       84.3       10.9       23.6       (53.8)	Unum US		1,745.9		1,747.5	(0.1)		6,894.1		6,898.8	(0.1)
Closed Block         567.3         598.7         (5.2)         2,431.3         2,509.7         (3.1)           Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Unum International		200.5		191.1	4.9		757.9		753.6	0.6
Corporate         9.4         5.1         84.3         10.9         23.6         (53.8)	Colonial Life		464.3		472.7	(1.8)		1,868.8		1,836.4	1.8
	Closed Block		567.3		598.7	(5.2)		2,431.3		2,509.7	(3.1)
\$\$2,987.4 $$$3,015.1$ $(0.9)$ $$$11,963.0$ $$$12,022.1$ $(0.5)$	Corporate		9.4		5.1	84.3		10.9		23.6	(53.8)
		\$	2,987.4	\$	3,015.1	(0.9)	\$	11,963.0	\$ 1	2,022.1	(0.5)

## **Unum Group Financial Results by Segment - Continued**

		Th	ree ]	Months End	ed			Ye	Year Ended			
	3/	31/2021	3.	/31/2020	% Change	1:	2/31/2020	12	2/31/2019	% Change		
Benefits and Expenses												
Unum US	\$	1,630.2	\$	1,485.7	9.7 %	\$	6,068.7	\$	5,867.7	3.4 %		
Unum International		174.1		171.7	1.4		681.3		645.7	5.5		
Colonial Life		391.0		391.6	(0.2)		1,533.4		1,491.9	2.8		
Closed Block		629.6		569.0	10.7		3,667.0		2,372.0	54.6		
Corporate		48.3		51.0	(5.3)		247.7		239.5	3.4		
		2,873.2		2,669.0	7.7		12,198.1		10,616.8	14.9		
Income (Loss) Before Income Tax and Net Realized Investment Gain (Loss)												
Unum US		115.7		261.8	(55.8)		825.4		1,031.1	(19.9)		
Unum International		26.4		19.4	36.1		76.6		107.9	(29.0)		
Colonial Life		73.3		81.1	(9.6)		335.4		344.5	(2.6)		
Closed Block		(62.3)		29.7	(309.8)		(1,235.7)		137.7	N.M.		
Corporate		(38.9)		(45.9)	15.3		(236.8)		(215.9)	(9.7)		
		114.2		346.1	(67.0)		(235.1)		1,405.3	(116.7)		
Income Tax		28.1		72.0	(61.0)		(81.6)		286.3	(128.5)		
Income Before Net Realized Investment Gain (Loss)		86.1		274.1	(68.6)		(153.5)		1,119.0	(113.7)		
Net Realized Investment Gain (Loss) (net of tax expense (benefit) of \$17.7; \$(30.9); \$252.6; \$(4.5))		66.9		(113.1)	(159.2)		946.5		(18.7)	N.M.		
Net Income	\$	153.0	\$	161.0	(5.0)	\$	793.0	\$	1,100.3	(27.9)		

## **Unum Group Quarterly Historical Financial Results by Segment**

	3/31/21	12/31/20	9/30/20	6/30/20	3/31/20	12/31/19	9/30/19	6/30/19	3/31/19
Premium Income									
Unum US	\$ 1,525.8	\$ 1,485.1	\$ 1,483.4	\$ 1,522.7	\$ 1,527.7	\$ 1,508.3	\$ 1,501.9	\$ 1,504.5	\$ 1,501.9
Unum International	174.4	165.7	165.4	157.1	164.6	165.6	152.3	158.6	154.0
Colonial Life	426.4	418.8	419.9	438.6	434.7	424.9	419.9	420.9	419.3
Closed Block	251.7	250.3	249.4	250.3	244.4	253.8	257.1	259.1	263.5
	2,378.3	2,319.9	2,318.1	2,368.7	2,371.4	2,352.6	2,331.2	2,343.1	2,338.7
Net Investment Income									
Unum US	179.7	173.1	190.7	176.9	179.6	189.0	184.2	184.1	182.1
Unum International	26.0	25.5	26.3	26.3	26.5	28.6	24.3	44.8	24.8
Colonial Life	37.7	37.5	43.7	36.8	37.7	37.0	36.9	37.2	36.9
Closed Block	297.2	356.7	351.2	326.3	336.1	356.6	347.3	354.5	346.6
Corporate	8.1	0.7	1.3	2.7	5.1	5.1	6.7	4.3	4.3
	548.7	593.5	613.2	569.0	585.0	616.3	599.4	624.9	594.7
Other Income									
Unum US	40.4	37.4	42.0	35.3	40.2	36.7	34.8	36.8	34.5
Unum International	0.1	0.1	0.2	0.2	_	0.3	_	0.3	_
Colonial Life	0.2	0.2	0.3	0.3	0.3	1.2	0.9	0.7	0.6
Closed Block	18.4	16.9	17.8	13.7	18.2	17.8	18.9	16.5	18.0
Corporate	1.3	0.6	0.3	0.2		0.5	1.0	1.7	
	60.4	55.2	60.6	49.7	58.7	56.5	55.6	56.0	53.1
<b>Total Adjusted Operating Revenue</b>									
Unum US	1,745.9	1,695.6	1,716.1	1,734.9	1,747.5	1,734.0	1,720.9	1,725.4	1,718.5
Unum International	200.5	191.3	191.9	183.6	191.1	194.5	176.6	203.7	178.8
Colonial Life	464.3	456.5	463.9	475.7	472.7	463.1	457.7	458.8	456.8
Closed Block	567.3	623.9	618.4	590.3	598.7	628.2	623.3	630.1	628.1
Corporate	9.4	1.3	1.6	2.9	5.1	5.6	7.7	6.0	4.3
	\$ 2,987.4	\$ 2,968.6	\$ 2,991.9	\$ 2,987.4	\$ 3,015.1	\$ 3,025.4	\$ 2,986.2	\$ 3,024.0	\$ 2,986.5

## **Unum Group Quarterly Historical Financial Results by Segment - Continued**

	3/31/21	12/31/20	9/30/20	6/30/20	3/31/20	12/31/19	9/30/19	6/30/19	3/31/19
Benefits and Expenses									
Unum US	\$ 1,630.2	\$ 1,552.1	\$ 1,527.9	\$ 1,503.0	\$ 1,485.7	\$ 1,470.9	\$ 1,459.5	\$ 1,471.1	\$ 1,466.2
Unum International	174.1	170.6	170.5	168.5	171.7	170.6	152.4	173.0	149.7
Colonial Life	391.0	385.3	371.7	384.8	391.6	375.4	370.5	374.4	371.6
Closed Block	629.6	1,996.8	547.6	553.6	569.0	582.1	596.4	596.4	597.1
Corporate	48.3	44.0	79.0	73.7	51.0	58.2	81.8	49.8	49.7
	2,873.2	4,148.8	2,696.7	2,683.6	2,669.0	2,657.2	2,660.6	2,664.7	2,634.3
Income Before Income Tax Expense (Benefit) and Net Realized Investment Gain (Loss)									
Unum US	115.7	143.5	188.2	231.9	261.8	263.1	261.4	254.3	252.3
Unum International	26.4	20.7	21.4	15.1	19.4	23.9	24.2	30.7	29.1
Colonial Life	73.3	71.2	92.2	90.9	81.1	87.7	87.2	84.4	85.2
Closed Block	(62.3)	(1,372.9)	70.8	36.7	29.7	46.1	26.9	33.7	31.0
Corporate	(38.9)	(42.7)	(77.4)	(70.8)	(45.9)	(52.6)	(74.1)	(43.8)	(45.4)
	114.2	(1,180.2)	295.2	303.8	346.1	368.2	325.6	359.3	352.2
Income Tax Expense (Benefit)	28.1	(285.2)	67.9	63.7	72.0	79.2	62.8	72.4	71.9
<b>Income Before Net Realized Investment Gain</b> (Loss)	86.1	(895.0)	227.3	240.1	274.1	289.0	262.8	286.9	280.3
Net Realized Investment Gain (Loss)	84.6	1,304.9	4.4	33.8	(144.0)	9.2	(26.2)	(7.3)	1.1
Tax Expense (Benefit) on Net Realized Investment Gain (Loss)	17.7	274.5	0.6	8.4	(30.9)	2.0	(5.4)	(1.6)	0.5
Net Income	\$ 153.0	\$ 135.4	\$ 231.1	\$ 265.5	\$ 161.0	\$ 296.2	\$ 242.0	\$ 281.2	\$ 280.9
Net Income Per Common Share - Assuming Dilution	\$ 0.75	\$ 0.66	\$ 1.13	\$ 1.30	\$ 0.79	\$ 1.44	\$ 1.16	\$ 1.33	\$ 1.31

## **Unum Group Financial Results for Unum US Segment**

	Three	Montl	ns Ended	Year	Ended
	3/31/202	1	3/31/2020	12/31/2020	12/31/2019
Adjusted Operating Revenue					
Premium Income	\$ 1,525.	8 \$	1,527.7	\$ 6,018.9	\$ 6,016.6
Net Investment Income	179.	7	179.6	720.3	739.4
Other Income	40.	4	40.2	154.9	142.8
Total	1,745.	9	1,747.5	6,894.1	6,898.8
Benefits and Expenses					
Benefits and Change in Reserves for Future Benefits	1,133.	3	984.6	4,138.7	4,022.1
Commissions	147.	9	154.3	594.9	628.5
Deferral of Acquisition Costs	(66.	9)	(79.6)	(291.5)	(334.5)
Amortization of Deferred Acquisition Costs	98.	7	107.7	341.0	344.0
Other Expenses	317.	2	318.7	1,285.6	1,207.6
Total	1,630.	2	1,485.7	6,068.7	5,867.7
Adjusted Operating Income	<u>\$ 115.</u>	7	\$ 261.8	\$ 825.4	\$ 1,031.1
Operating Ratios (% of Premium Income):					
Benefit Ratio	74.	3 %	64.4 %	68.8 %	66.9 %
Other Expense Ratio	20.	8 %	20.9 %	21.4 %	20.1 %
Adjusted Operating Income Ratio	7.	6 %	17.1 %	13.7 %	17.1 %

## **Unum Group Financial Results for Unum US Group Disability**

		Three Mo	nths	Ended	Year	End	led
	3	/31/2021	3.	/31/2020	12/31/2020	1	2/31/2019
Adjusted Operating Revenue							
Premium Income							
Group Long-term Disability	\$	457.7	\$	463.0	\$ 1,828.5	\$	1,823.1
Group Short-term Disability		215.2		203.2	799.2		768.8
Total Premium Income		672.9		666.2	2,627.7		2,591.9
Net Investment Income		97.4		93.4	388.8		401.5
Other Income		39.5		38.4	147.6		133.8
Total		809.8		798.0	3,164.1		3,127.2
Benefits and Expenses							
Benefits and Change in Reserves for Future Benefits		503.3		487.4	1,921.9		1,927.9
Commissions		51.3		49.9	191.8		193.8
Deferral of Acquisition Costs		(12.6)		(12.8)	(49.3)		(49.5)
Amortization of Deferred Acquisition Costs		12.9		13.3	53.1		50.7
Other Expenses		190.8		183.9	756.6		672.1
Total	_	745.7		721.7	2,874.1		2,795.0
Adjusted Operating Income	<u>\$</u>	64.1	\$	76.3	\$ 290.0	\$	332.2
Operating Ratios (% of Premium Income):							
Benefit Ratio		74.8 %		73.2 %	73.1 %	)	74.4 %
Other Expense Ratio		28.4 %		27.6 %	28.8 %	)	25.9 %
Adjusted Operating Income Ratio		9.5 %		11.5 %	11.0 %	)	12.8 %
Persistency:							
Group Long-term Disability		90.7 %		90.6 %	90.8 %	)	90.7 %
Group Short-term Disability		86.1 %		86.1 %	88.7 %	)	89.8 %

## **Unum Group Financial Results for Unum US Group Life and Accidental Death & Dismemberment**

Premium Income         Premium Income         \$ 410.0         \$ 414.5         \$ 1,640.5         \$ 1,662.5         \$ 1,672.5			Three Mor	nths Ended	Year	Ended
Premium Income         Premium Income         \$ 410.0         \$ 414.5         \$ 1,640.5         \$ 1,662.5         \$ 1,672.5		3/	31/2021	3/31/2020	12/31/2020	12/31/2019
Group Life         \$ 410.0         \$ 414.5         \$ 1,640.5         \$ 1,662.0           Accidental Death & Dismemberment         41.4         41.7         163.9         165.7           Total Premium Income         451.4         450.2         1,804.4         1,827.7           Net Investment Income         24.9         25.7         97.2         107.4           Other Income         40.3         0.5         2.4         2.7           Total         476.6         482.4         1,904.0         1,937.8           Renefits and Expenses           Benefits and Change in Reserves for Future Benefits         445.8         322.1         1,470.4         1,314.1           Commissions         36.8         36.4         143.2         147.7           Deferral of Acquisition Costs         9.4         9.5         36.0         37.8           Amortization of Deferred Acquisition Costs         9.6         9.9         39.3         38.1           Other Expenses         52.1         53.1         292.5         167.1           Adjusted Operating Income (Loss)         \$6.83         70.6         81.8         266.7           Other Expense Ratio         11.5         11.6         11.4         11.4	Adjusted Operating Revenue					
Accidental Death & Dismemberment         41.4         41.7         163.9         165.7           Total Premium Income         451.4         456.2         1,804.4         1,827.7           Net Investment Income         24.9         25.7         97.2         107.4           Other Income         0.3         0.5         2.4         2.7           Total         476.6         482.4         1,904.0         1,937.8           Benefits and Expenses         8         322.1         1,470.4         1,314.1           Commissions         445.8         322.1         1,470.4         1,314.1           Commissions         36.8         36.4         143.2         147.7           Commissions         9.6         9.9         39.3         38.1           Other Expenses         52.1         53.1         205.3         209.0           Total         53.4         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$8.8         70.6         8.8.8         266.7           Other Expense Ratio         98.8         70.6         81.5         71.9         9           Other Expense Ratio         11.5         11.6         11.4         4.5         14.	Premium Income					
Total Premium Income         451.4         456.2         1,804.4         1,827.7           Net Investment Income         24.9         25.7         97.2         107.4           Other Income         0.3         0.5         2.4         2.7           Total         476.6         482.4         1,904.0         1,937.8           Benefits and Expenses         8         322.1         1,470.4         1,314.1           Commissions         36.8         36.4         143.2         147.7           Deferral of Acquisition Costs         (9.4)         (9.5)         (36.0)         (37.8)           Other Expenses         52.1         53.1         205.3         209.0           Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         70.4         \$ 81.8         266.7           Operating Ratios (% of Premium Income):         \$ (88.8)         70.6         81.5         71.9         7           Other Expense Ratio         11.5         11.6         11.4         11.4         11.4         4         4         4         4.5         14.6         4         4.5         4         4.5         4         4.5         4	Group Life	\$	410.0	\$ 414.5	\$ 1,640.5	\$ 1,662.0
Net Investment Income         24.9         25.7         97.2         107.4           Other Income         0.3         0.5         2.4         2.7           Total         476.6         482.4         1,904.0         1,937.8           Benefits and Expenses         8         322.1         1,470.4         1,314.1           Commissions         36.8         36.4         143.2         147.7           Deferral of Acquisition Costs         (9.4)         (9.5)         (36.0)         (37.8)           Amortization of Deferred Acquisition Costs         9.6         9.9         39.3         38.1           Other Expenses         52.1         53.1         205.3         209.0           Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         70.4         81.8         266.7           Operating Ratios (% of Premium Income):         8         70.6         81.5         71.9         70.0           Benefit Ratio         9.8.8 %         70.6 %         81.5 %         71.9         70.0         70.0         70.0         70.0         70.0         70.0         70.0         70.0         70.0         70.0         70.0	Accidental Death & Dismemberment		41.4	41.7	163.9	165.7
Other Income         0.3         0.5         2.4         2.7           Total         476.6         482.4         1,904.0         1,937.8           Benefits and Expenses           Benefits and Change in Reserves for Future Benefits         445.8         322.1         1,470.4         1,314.1           Commissions         36.8         36.4         143.2         147.7           Deferral of Acquisition Costs         9.6         9.9         39.3         38.1           Other Expenses         52.1         53.1         205.3         209.0           Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         70.4         81.8         266.7           Operating Ratios (% of Premium Income):         \$ (58.3)         70.6         81.5         71.9         9           Other Expense Ratio         98.8         70.6         81.5         71.9         9           Other Expense Ratio         11.5         11.6         11.4         11.4         11.4           Other Expense Ratio         11.5         11.6         11.4         11.4         11.4         4.5         14.6         4.5         14.6         4.5         <	Total Premium Income		451.4	456.2	1,804.4	1,827.7
Parisitency	Net Investment Income		24.9	25.7	97.2	107.4
Benefits and Expenses         Benefits and Change in Reserves for Future Benefits       445.8       322.1       1,470.4       1,314.1         Commissions       36.8       36.4       143.2       147.7         Deferral of Acquisition Costs       (9.4)       (9.5)       (36.0)       (37.8)         Oberating Deferred Acquisition Costs       9.6       9.9       39.3       38.1         Other Expenses       52.1       53.1       205.3       209.0         Total       534.9       412.0       1,822.2       1,671.1         Adjusted Operating Income (Loss)       \$ (58.3)       70.4       \$ 81.8       266.7         Operating Ratios (% of Premium Income):         Benefit Ratio       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:         Group Life       90.1 %       88.4 %       88.8 %       90.6 %	Other Income		0.3	0.5	2.4	2.7
Benefits and Change in Reserves for Future Benefits       445.8       322.1       1,470.4       1,314.1         Commissions       36.8       36.4       143.2       147.7         Deferral of Acquisition Costs       (9.4)       (9.5)       (36.0)       (37.8)         Amortization of Deferred Acquisition Costs       9.6       9.9       39.3       38.1         Other Expenses       52.1       53.1       205.3       209.0         Total       534.9       412.0       1,822.2       1,671.1         Adjusted Operating Income (Loss)       \$ (58.3)       \$ 70.4       \$ 81.8       \$ 266.7         Operating Ratios (% of Premium Income):       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:       70.0 %       88.4 %       88.8 %       90.6 %	Total		476.6	482.4	1,904.0	1,937.8
Benefits and Change in Reserves for Future Benefits       445.8       322.1       1,470.4       1,314.1         Commissions       36.8       36.4       143.2       147.7         Deferral of Acquisition Costs       (9.4)       (9.5)       (36.0)       (37.8)         Amortization of Deferred Acquisition Costs       9.6       9.9       39.3       38.1         Other Expenses       52.1       53.1       205.3       209.0         Total       534.9       412.0       1,822.2       1,671.1         Adjusted Operating Income (Loss)       \$ (58.3)       \$ 70.4       \$ 81.8       \$ 266.7         Operating Ratios (% of Premium Income):       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:       70.0 %       88.4 %       88.8 %       90.6 %						
Commissions         36.8         36.4         143.2         147.7           Deferral of Acquisition Costs         (9.4)         (9.5)         (36.0)         (37.8)           Amortization of Deferred Acquisition Costs         9.6         9.9         39.3         38.1           Other Expenses         52.1         53.1         205.3         209.0           Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         70.4         81.8         266.7           Operating Ratios (% of Premium Income):           Benefit Ratio         98.8 %         70.6 %         81.5 %         71.9 %           Other Expense Ratio         11.5 %         11.6 %         11.4 %         11.4 %           Adjusted Operating Income Ratio         (12.9)%         15.4 %         4.5 %         14.6 %    Persistency:  Group Life  Seaton	Benefits and Expenses					
Deferral of Acquisition Costs       (9.4)       (9.5)       (36.0)       (37.8)         Amortization of Deferred Acquisition Costs       9.6       9.9       39.3       38.1         Other Expenses       52.1       53.1       205.3       209.0         Total       534.9       412.0       1,822.2       1,671.1         Adjusted Operating Income (Loss)       \$ (58.3)       \$ 70.4       \$ 81.8       \$ 266.7         Operating Ratios (% of Premium Income):         Benefit Ratio       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:         Group Life       90.1 %       88.4 %       88.8 %       90.6 %	Benefits and Change in Reserves for Future Benefits		445.8	322.1	1,470.4	1,314.1
Amortization of Deferred Acquisition Costs Other Expenses 52.1 53.1 205.3 209.0  Total 534.9 412.0 1,822.2 1,671.1  Adjusted Operating Income (Loss) Senefit Ratio Other Expense Ratio Oth	Commissions		36.8	36.4	143.2	147.7
Other Expenses         52.1         53.1         205.3         209.0           Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         \$ 70.4         \$ 81.8         \$ 266.7           Operating Ratios (% of Premium Income):         88.8 %         70.6 %         81.5 %         71.9 %           Other Expense Ratio         11.5 %         11.6 %         11.4 %         11.4 %           Adjusted Operating Income Ratio         (12.9)%         15.4 %         4.5 %         14.6 %           Persistency:           Group Life         90.1 %         88.4 %         88.8 %         90.6 %	Deferral of Acquisition Costs		(9.4)	(9.5)	(36.0)	(37.8)
Total         534.9         412.0         1,822.2         1,671.1           Adjusted Operating Income (Loss)         \$ (58.3)         \$ 70.4         \$ 81.8         \$ 266.7           Operating Ratios (% of Premium Income):           Benefit Ratio         98.8 %         70.6 %         81.5 %         71.9 %           Other Expense Ratio         11.5 %         11.6 %         11.4 %         11.4 %           Adjusted Operating Income Ratio         (12.9)%         15.4 %         4.5 %         14.6 %           Persistency:           Group Life         90.1 %         88.4 %         88.8 %         90.6 %	Amortization of Deferred Acquisition Costs		9.6	9.9	39.3	38.1
Adjusted Operating Income (Loss)  S (58.3) \$ 70.4 \$ 81.8 \$ 266.7  Operating Ratios (% of Premium Income):  Benefit Ratio 98.8 % 70.6 % 81.5 % 71.9 % Other Expense Ratio 11.5 % 11.6 % 11.4 % 11.4 % Adjusted Operating Income Ratio (12.9)% 15.4 % 4.5 % 14.6 %  Persistency: Group Life 90.1 % 88.4 % 88.8 % 90.6 %	Other Expenses		52.1	53.1	205.3	209.0
Operating Ratios (% of Premium Income):  Benefit Ratio 98.8 % 70.6 % 81.5 % 71.9 % Other Expense Ratio 11.5 % 11.6 % 11.4 % 11.4 % Adjusted Operating Income Ratio (12.9)% 15.4 % 4.5 % 14.6 %  Persistency: Group Life 90.1 % 88.4 % 88.8 % 90.6 %	Total	_	534.9	412.0	1,822.2	1,671.1
Benefit Ratio       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:         Group Life       90.1 %       88.4 %       88.8 %       90.6 %	Adjusted Operating Income (Loss)	<u>\$</u>	(58.3)	\$ 70.4	\$ 81.8	\$ 266.7
Benefit Ratio       98.8 %       70.6 %       81.5 %       71.9 %         Other Expense Ratio       11.5 %       11.6 %       11.4 %       11.4 %         Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:         Group Life       90.1 %       88.4 %       88.8 %       90.6 %	Operating Ratios (% of Premium Income):					
Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:         Group Life       90.1 %       88.4 %       88.8 %       90.6 %	,		98.8 %	70.6 %	81.5 %	71.9 %
Adjusted Operating Income Ratio       (12.9)%       15.4 %       4.5 %       14.6 %         Persistency:       Stroup Life       90.1 %       88.4 %       88.8 %       90.6 %	Other Expense Ratio		11.5 %	11.6 %	11.4 %	11.4 %
Group Life 90.1 % 88.4 % 88.8 % 90.6 %	Adjusted Operating Income Ratio		(12.9)%	15.4 %	4.5 %	14.6 %
•	Persistency:					
Accidental Death & Dismemberment 89.7 % 87.9 % 88.2 % 89.9 %	Group Life		90.1 %	88.4 %	88.8 %	90.6 %
	Accidental Death & Dismemberment		89.7 %	87.9 %	88.2 %	89.9 %

## **Unum Group Financial Results for Unum US Supplemental and Voluntary**

		Three Months Ended  3/31/2021 3/31/2020  \$ 115.7 \$ 109.5 218.7 230.4 67.1 65.4 401.5 405.3 57.4 60.5 0.6 1.3 459.5 467.1  184.2 175.1 59.8 68.0 (44.9) (57.3) 76.2 84.5 74.3 81.7 349.6 352.0  \$ 109.9 \$ 115.1		Ended	Year Er			nded	
	3,	/31/2021	3.	/31/2020	12	2/31/2020	12	2/31/2019	
Adjusted Operating Revenue									
Premium Income									
Individual Disability	\$	115.7	\$	109.5	\$	456.0	\$	440.7	
Voluntary Benefits		218.7		230.4		875.2		910.2	
Dental and Vision						255.6		246.1	
Total Premium Income		401.5		405.3		1,586.8		1,597.0	
Net Investment Income		57.4		60.5		234.3		230.5	
Other Income		0.6				4.9		6.3	
Total		459.5		467.1		1,826.0		1,833.8	
Benefits and Expenses									
Benefits and Change in Reserves for Future Benefits		184.2		175.1		746.4		780.1	
Commissions						259.9		287.0	
Deferral of Acquisition Costs						(206.2)		(247.2)	
Amortization of Deferred Acquisition Costs		` /				248.6		255.2	
Other Expenses						323.7		326.5	
Total		349.6		352.0		1,372.4		1,401.6	
Adjusted Operating Income	<u>\$</u>	109.9	\$	115.1	\$	453.6	\$	432.2	
Operating Ratios (% of Premium Income):									
Benefit Ratios:									
Individual Disability		42.4 %	)	52.1 %		48.8 %	,	50.9 %	
Voluntary Benefits		39.3 %	)	32.7 %		42.2 %	,	41.8 %	
Dental and Vision		73.2 %	)	65.1 %		60.6 %	,	71.1 %	
Other Expense Ratio		18.5 %	)	20.2 %		20.4 %	j	20.4 %	
Adjusted Operating Income Ratio		27.4 %	)	28.4 %		28.6 %	)	27.1 %	
Persistency:									
Individual Disability		90.2 %	)	88.9 %		89.5 %	)	89.8 %	
Voluntary Benefits		74.3 %		72.4 %		72.7 %		73.2 %	
Dental and Vision		87.4 %	)	81.9 %		85.0 %	)	82.6 %	

## **Unum Group Financial Results for Unum International Segment**

		Three Mor	nths Ended	Year l	Ended
	3	/31/2021	3/31/2020	12/31/2020	12/31/2019
Adjusted Operating Revenue					
Premium Income					
Unum UK					
Group Long-term Disability	\$	97.1	\$ 90.8	\$ 364.9	\$ 353.4
Group Life		27.3	30.9	108.5	115.7
Supplemental		28.0	23.9	99.8	89.5
Unum Poland		22.0	19.0	79.6	71.9
Total Premium Income		174.4	164.6	652.8	630.5
Net Investment Income		26.0	26.5	104.6	122.5
Other Income		0.1	<u>—</u>	0.5	0.6
Total		200.5	191.1	757.9	753.6
Benefits and Expenses					
Benefits and Change in Reserves for Future Benefits		129.5	128.6	500.9	469.8
Commissions		12.9	12.3	49.7	48.7
Deferral of Acquisition Costs		(2.9)	(3.0)	(12.1)	(12.8)
Amortization of Deferred Acquisition Costs		2.1	1.8	7.4	7.1
Other Expenses		32.5	32.0	135.4	132.9
Total		174.1	171.7	681.3	645.7
Adjusted Operating Income	\$	26.4	\$ 19.4	\$ 76.6	\$ 107.9

## **Unum Group Financial Results for Unum UK**

		Three Mon	ths Ended		Year Ended		
(in millions of pounds, except exchange rate)	3/3	31/2021	3/31/2020		12/31/2020	12/31/2019	
Adjusted Operating Revenue							
Premium Income							
Group Long-term Disability	£	70.4	£ 71.0	£	284.2	£ 276.8	
Group Life		19.8	24.2		84.6	90.7	
Supplemental		20.3	18.6		77.7	70.0	
Total Premium Income		110.5	113.8		446.5	437.5	
Net Investment Income		17.4	19.3		76.0	90.5	
Other Income					0.1	0.2	
Total		127.9	133.1		522.6	528.2	
Benefits and Expenses							
Benefits and Change in Reserves for Future Benefits		83.2	91.6		352.5	335.5	
Commissions		6.7	7.1		28.1	28.6	
Deferral of Acquisition Costs		(0.8)	(1.2)		(4.2)	(5.4)	
Amortization of Deferred Acquisition Costs		1.3	1.4		5.3	5.4	
Other Expenses		18.9	20.5		86.5	83.7	
Total		109.3	119.4		468.2	447.8	
Adjusted Operating Income	£	18.6	£ 13.7	<u>£</u>	54.4	£ 80.4	
Weighted Average Pound/Dollar Exchange Rate		1.382	1.277		1.287	1.279	
Operating Ratios (% of Premium Income):							
Benefit Ratio		75.3 %	80.5	%	78.9 %	76.7 %	
Other Expense Ratio		17.1 %	18.0	%	19.4 %	19.1 %	
Adjusted Operating Income Ratio		16.8 %	12.0	%	12.2 %	18.4 %	
Persistency:							
Group Long-term Disability		87.0 %	90.1	%	88.2 %	89.9 %	
Group Life		87.2 %	86.3		81.8 %		
Supplemental		88.2 %	91.2	%	90.7 %	89.9 %	
**							

## **Unum Group Financial Results for Colonial Life Segment**

		Three Mo	nths	Ended	Year	Ended
	3	/31/2021	3	/31/2020	12/31/2020	12/31/2019
Adjusted Operating Revenue						
Premium Income						
Accident, Sickness, and Disability	\$	240.7	\$	249.3	\$ 975.1	\$ 973.4
Life		96.6		93.8	376.4	351.6
Cancer and Critical Illness		89.1		91.6	360.5	360.0
Total Premium Income		426.4		434.7	1,712.0	1,685.0
Net Investment Income		37.7		37.7	155.7	148.0
Other Income		0.2		0.3	1.1	3.4
Total		464.3		472.7	1,868.8	1,836.4
Benefits and Expenses						
Benefits and Change in Reserves for Future Benefits		236.2		228.0	906.5	865.0
Commissions		78.3		93.0	334.3	364.5
Deferral of Acquisition Costs		(60.8)		(79.4)	(272.6)	(311.3)
Amortization of Deferred Acquisition Costs		65.6		66.7	257.7	258.8
Other Expenses		71.7		83.3	307.5	314.9
Total		391.0		391.6	1,533.4	1,491.9
Adjusted Operating Income	<u>\$</u>	73.3	\$	81.1	\$ 335.4	\$ 344.5
Operating Ratios (% of Premium Income):						
Benefit Ratio		55.4 %		52.4 %	52.9 %	51.3 %
Other Expense Ratio		16.7 %		19.2 %	18.0 %	18.7 %
Adjusted Operating Income Ratio		17.2 %		18.7 %	19.6 %	20.4 %
Persistency:						
Accident, Sickness, and Disability		75.0 %		73.0 %	74.3 %	73.2 %
Life		84.1 %		83.0 %	83.7 %	83.4 %
Cancer and Critical Illness		82.3 %		80.9 %	81.8 %	80.6 %

#### **Unum Group Financial Results for Closed Block Segment**

	Three	Mont	hs End	ed	Ye	nded	
	3/31/20	21	3/31/2	2020	12/31/202	20	12/31/2019
Adjusted Operating Revenue							
Premium Income							
Long-term Care	\$ 177.			64.8	\$ 666.9		
Individual Disability	72.		,	77.0	319.6		374.3
All Other	2			2.6	7.9		7.6
Total Premium Income	251			44.4	994.4		1,033.5
Net Investment Income	297.			36.1	1,370.3		1,404.9
Other Income	18.			18.2	66.6		71.3
Total	567.	.3	5!	98.7	2,431.3		2,509.7
Benefits and Expenses							
Benefits and Change in Reserves for Future Benefits	552	.2	5	13.6	3,426.8	}	2,139.3
Commissions	20	.8		19.6	78.4		81.0
Interest and Debt Expense	-	_		0.8	3.1		5.3
Other Expenses	56.	.6	í	35.0	158.7	'	146.4
Total	629	.6	5(	69.0	3,667.0		2,372.0
Income (Loss) Before Income Tax and Net Realized Investment Gains and Losses	(62	.3)	2	29.7	(1,235.7	')	137.7
Long-term Care Reserve Increase	· -				151.5	,	_
Group Pension Reserve Increase	-	_		_	17.5	i	_
Impacts from Closed Block Individual Disability Reinsurance Transaction	139	.3		_	1,305.5	;	_
Amortization of the Cost of Reinsurance	20	.0		_	2.6	· )	_
Adjusted Operating Income	\$ 97.	.0	\$ 2	29.7	\$ 241.4		3 137.7
Interest Adjusted Loss Ratios:							
Long-term Care <sup>1</sup>	77.	7 %	;	81.0 %	91.9	%	88.1 %
Long-term Care Excluding Reserve Increase					68.9	%	
Individual Disability <sup>2</sup>	68.	9 %	;	84.5 %	85.1	%	78.8 %
Operating Ratios (% of Premium Income):							
Other Expense Ratio <sup>3</sup>	12.	1 %		14.3 %	13.6	%	14.2 %
Income (Loss) Ratio	(24)	.8)%			(124.3	)%	
Adjusted Operating Income Ratio	38.	.5 %		12.2 %	24.3	%	13.3 %
Persistency:							
Long-term Care	93	.3 %	(	95.6 %	94.8	8 %	95.7 %
Individual Disability	87.	.7 %	;	88.9 %	88.0	%	88.1 %

<sup>&</sup>lt;sup>1</sup>The interest-adjusted loss ratio for the rolling twelve months ended March 31, 2021 excluding the fourth quarter of 2020 reserve increase, and March 31, 2020 was 68.1 percent and 86.2 percent, respectively.

<sup>&</sup>lt;sup>2</sup>The interest-adjusted loss ratio for the quarter ended March 31, 2021 and year ended December 31, 2020 excludes the reserve recognition of \$133.1 million and \$1,284.5 million, respectively, related to the first and second phase of the reinsurance transaction.

<sup>&</sup>lt;sup>3</sup>The other expense ratio for the quarter ended March 31, 2021 and year ended December 31, 2020 excludes the amortization of the cost of reinsurance of \$20.0 million and \$2.6 million, respectively, and transaction costs of \$6.2 million and \$21.0 million, respectively, related to the first and second phase of the reinsurance transaction.

## **Unum Group Financial Results for Corporate Segment**

		Three Mor	nths Ended	Year	Ended
	3/3	31/2021	3/31/2020	12/31/2020	12/31/2019
Adjusted Operating Revenue					
Net Investment Income	\$	8.1	\$ 5.1	\$ 9.8	\$ 20.5
Other Income		1.3		1.1	3.1
Total		9.4	5.1	10.9	23.6
Interest, Debt, and Other Expenses		48.3	51.0	247.7	239.5
Loss Before Income Tax and Net Realized Investment Gains and Losses		(38.9)	(45.9)	(236.8)	(215.9)
Costs Related to Organizational Design Update		_	_	23.3	_
Impairment Loss on ROU Asset		_		12.7	_
Cost Related to Early Retirement of Debt					27.3
Adjusted Operating Loss	\$	(38.9)	\$ (45.9)	\$ (200.8)	\$ (188.6)

### **Unum Group Reserves**

March 31, 2021

			Gro	SS				
	Policy		Claim R	eserves			Total Reinsurance	
	Reserves	%	Incurred	IBNR	%	Total	Ceded	Total Net
Group Disability	\$	<u> </u>	\$ 5,609.9	\$ 755.2	26.3 % \$	6,365.1	\$ 55.9	\$ 6,309.2
Group Life and Accidental Death & Dismemberment	58.6	0.3	689.6	274.5	4.0	1,022.7	4.3	1,018.4
Individual Disability	470.9	2.2	1,416.9	146.7	6.5	2,034.5	212.6	1,821.9
Voluntary Benefits	1,716.3	8.1	50.4	56.3	0.4	1,823.0	24.9	1,798.1
Dental and Vision			0.3	12.6	<u> </u>	12.9	0.1	12.8
Unum US Segment	2,245.8	10.6	7,767.1	1,245.3	37.2	11,258.2	297.8	10,960.4
Unum International Segment	202.4	1.0	2,083.7	159.7	9.3	2,445.8	94.0	2,351.8
Colonial Life Segment	2,378.0	11.2	328.4	121.0	1.8	2,827.4	3.5	2,823.9
Individual Disability	181.4	0.8	9,643.7	140.2	40.4	9,965.3	8,653.6	1,311.7
Long-term Care	10,516.5	49.6	2,195.1	261.3	10.1	12,972.9	44.8	12,928.1
Other	5,671.1	26.8	159.4	122.6	1.2	5,953.1	4,974.8	978.3
Closed Block Segment	16,369.0	77.2	11,998.2	524.1	51.7	28,891.3	13,673.2	15,218.1
			•					
Subtotal	\$ 21,195.2	100.0 %	\$ 22,177.4	\$ 2,050.1	100.0 %	45,422.7	14,068.5	31,354.2
Adjustment Related to Unrealized Investment Gains and Losses					_	4,588.9	133.3	4,455.6
Consolidated					\$	50,011.6	\$ 14,201.8	\$ 35,809.8

The adjustment related to unrealized investment gains and losses reflects the changes that would be necessary to policyholder liabilities if the unrealized investment gains and losses related to the corresponding available-for-sale securities had been realized. Changes in this adjustment are primarily due to movements in credit spreads and U.S. Treasury rates. The decline in total net reserves within the Closed Block Individual Disability product line compared to December 31, 2020 was driven by the second phase of the reinsurance transaction that closed on March 31, 2021 whereby we ceded \$990.0 million of disabled life reserves that were on claim status as of January 1, 2021.

## **Unum Group Reserves**

				Decembe	r 31, 2020			
			Gr	oss			T 4 1	
	Policy		Claim F	Reserves			Total Reinsurance	
	Reserves	%	Incurred	IBNR	%	Total	Ceded	Total Net
Group Disability	\$ —	<u> </u>	\$ 5,663.4	\$ 720.4	26.5 %	\$ 6,383.8	\$ 58.3	\$ 6,325.5
Group Life and Accidental Death & Dismemberment	58.8	0.3	715.4	261.3	4.0	1,035.5	3.0	1,032.5
Individual Disability	475.9	2.2	1,417.4	146.0	6.5	2,039.3	216.3	1,823.0
Voluntary Benefits	1,731.3	8.2	46.3	55.3	0.4	1,832.9	25.3	1,807.6
Dental and Vision	<u> </u>		0.2	11.3		11.5	0.1	11.4
Unum US Segment	2,266.0	10.7	7,842.7	1,194.3	37.4	11,303.0	303.0	11,000.0
Unum International Segment	208.4	1.0	2,077.0	138.6	9.2	2,424.0	89.9	2,334.1
Colonial Life Segment	2,354.8	11.2	329.0	117.4	1.8	2,801.2	4.5	2,796.7
Individual Disability	196.3	0.9	9,641.9	144.2	40.5	9,982.4	7,810.1	2,172.3
Long-term Care	10,402.1	49.3	2,147.4	268.5	10.0	12,818.0	44.4	12,773.6
Other	5,675.0	26.9	166.1	113.1	1.1	5,954.2	4,966.3	987.9
Closed Block Segment	16,273.4	77.1	11,955.4	525.8	51.6	28,754.6	12,820.8	15,933.8
Subtotal	\$ 21,102.6	100.0 %	\$ 22,204.1	\$ 1,976.1	100.0 %	45,282.8	13,218.2	32,064.6
Adjustment Related to Unrealized Investment Gains and Losses						6,225.6	200.2	6,025.4
Consolidated						\$ 51,508.4	\$ 13,418.4	\$ 38,090.0

## **Unum Group Investments**

	3/31/2	2021		3/	31/2021	12/31/2020
Fixed Maturity Securities (Fair Value)			Selected Statistics			
Public	\$ 25,754.4	61.2 %	Earned Book Yield		4.91 %	4.75 %
Mortgage-Backed/Asset-Backed Securities	925.1	2.2	Average Duration (in years)		8.28	8.31
Private Placements	6,261.6	14.9				
High Yield	3,229.7	7.7				
Government Securities	1,697.2	4.0				
Municipal Securities	4,203.9	10.0				
Redeemable Preferred Stocks	4.1					
Total	\$ 42,076.0	100.0 %				
	Amortized Cost	Fair Value				
<b>Quality Ratings of Fixed Maturity Securities</b>			Schedule BA and Non-Current			
Aaa	5.4 %	5.3 %	Total Non-Current Investments	\$	20.8	\$ 20.8
Aa	10.7	10.9	Total Schedule BA Assets	\$	816.8	\$ 776.8
A	26.1	26.8				
Baa	49.6	49.3				
Below Baa	8.2	7.7				
Total	100.0 %	100.0 %				

**Unum Group Investments at March 31, 2021** 

## Fixed Maturity Securities - By Industry Classification - Unrealized Gain (Loss)

Classification	Fair Value	N	let Unrealized Gain	Fair Value of Fixed Maturity Securities with Gross Unrealized Loss	Gross Unrealized Loss	Fair Value of Fixed Maturity Securities with Gross Unrealized Gain	Gro	oss Unrealized Gain
Basic Industry	\$ 	\$		\$ 226.9	\$ 7.2	\$ 2,881.2	\$	350.9
Capital Goods	3,829.2		494.0	192.6	8.6	3,636.6		502.6
Communications	2,625.5		425.8	153.1	8.3	2,472.4		434.1
Consumer Cyclical	1,583.9		168.5	182.0	10.1	1,401.9		178.6
Consumer Non-Cyclical	6,795.8		930.6	567.2	28.4	6,228.6		959.0
Energy	3,549.5		497.0	186.8	11.2	3,362.7		508.2
Financial Institutions	3,621.8		353.9	383.9	18.9	3,237.9		372.8
Mortgage/Asset-Backed	925.1		73.5	3.7	0.1	921.4		73.6
Sovereigns	1,120.6		221.6	61.8	2.7	1,058.8		224.3
Technology	1,732.9		146.0	140.6	12.5	1,592.3		158.5
Transportation	1,958.6		228.9	96.3	4.8	1,862.3		233.7
U.S. Government Agencies and								
Municipalities	4,780.5		580.0	894.6	38.8	3,885.9		618.8
Public Utilities	6,444.5		1,053.9	360.0	26.1	6,084.5		1,080.0
Total	\$ 42,076.0	\$	5,517.4	\$ 3,449.5	\$ 177.7	\$ 38,626.5	\$	5,695.1

## Gross Unrealized Loss on Fixed Maturity Securities by Length of Time in Unrealized Loss Position

	Investment-	Grade	Below-Investm	ent-Grade
Category	Fair Value	Fair Value	Gross Unrealized Loss	
Less than 91 days	\$ 2,790.9	\$ 122.1	\$ 100.3	\$ 3.9
91 through 180 days	80.7	6.1	76.8	3.8
181 through 270 days	83.1	10.4	_	_
271 days to 1 year	29.4	2.1	_	_
Greater than 1 year	134.6	9.2	153.7	20.1
Total	\$ 3,118.7	\$ 149.9	\$ 330.8	\$ 27.8

#### **Appendix to Statistical Supplement**

#### **2021 Significant Items**

• In December 2020, we completed the first phase of a reinsurance transaction, pursuant to which Provident Life and Accident Insurance Company, The Paul Revere Life Insurance Company, and Unum Life Insurance Company of America, wholly-owned domestic insurance subsidiaries of Unum Group, and collectively referred to as "the ceding companies", each entered into separate reinsurance agreements with Commonwealth Annuity and Life Insurance Company (Commonwealth), to reinsure on a coinsurance basis effective as of July 1, 2020, approximately 75 percent of the Closed Block individual disability business, primarily direct business written by the ceding companies. On March 31, 2021, we completed the second phase of the reinsurance transaction, pursuant to which the ceding companies and Commonwealth amended and restated their respective reinsurance agreements to reinsure on a coinsurance and modified coinsurance basis effective as of January 1, 2021, a substantial portion of the remaining Closed Block individual disability business that was not ceded in December 2020, primarily business previously assumed by the ceding companies.

In December 2020, Provident Life and Casualty Insurance Company (PLC), also a wholly-owned domestic insurance subsidiary of Unum Group, entered into an agreement with Commonwealth whereby PLC will provide a 12-year volatility cover to Commonwealth for the active life cohort (ALR cohort). On March 31, 2021, PLC and Commonwealth amended and restated this agreement to incorporate the ALR cohort related to the additional business that was reinsured between the ceding companies and Commonwealth as part of the second phase of the transaction. As part of the amended and restated volatility cover, PLC received a payment from Commonwealth of approximately \$18 million.

In connection with the second phase of the reinsurance transaction, Commonwealth paid a total ceding commission to the ceding companies of \$18.2 million. The ceding companies transferred assets of \$767.0 million, which consisted primarily of cash and fixed maturity securities. In addition, we recognized the following in the first quarter of 2021 related to the second phase:

- Net realized investment gains totaling \$67.6 million, or \$53.4 million after tax, related to the transfer of investments.
- Increase in benefits and change in reserves for future benefits of \$133.1 million, or \$105.1 million after tax, resulting from the realization of previously unrealized investment gains and losses recorded in accumulated other comprehensive income.
- Transaction costs totaling \$6.2 million, or \$5.0 million after tax.
- Reinsurance recoverable of \$990.0 million related to the policies on claim status (DLR cohort).
- Payable of \$307.2 million related to the portfolio of invested assets associated with the business ceded on a modified coinsurance basis.
- Cost of reinsurance, or prepaid reinsurance premium, of \$43.1 million related to the DLR cohort. The total cost of reinsurance recognized on a combined basis for the first and second phases was \$854.8 million for which we amortized \$20.0 million, or \$15.8 million after tax, during the first three months of 2021.
- Deposit asset of \$5.0 million related to the ALR cohort. The total deposit asset recognized on a combined basis for the first and second phases was \$91.8 million.

#### **2020 Significant Items**

- In connection with the first phase of the previously-mentioned reinsurance transaction, the ceding companies paid a total cash ceding commission to Commonwealth of approximately \$438 million and transferred additional assets consisting primarily of fixed maturity securities and cash totaling \$6,669.8 million. PLC received a payment of \$62 million from Commonwealth related to the 12-year volatility cover for the business reinsured during the first phase of the transaction. In addition, we recognized the following in the fourth quarter of 2020 related to the first phase:
  - Net realized investment gain of \$1,302.3 million before tax, or \$1,028.8 million after tax, related to the transfer of investments.
  - Increase in benefits and change in reserves for future benefits of \$1,284.5 million, or \$1,014.7 million after tax, resulting from the realization of previously unrealized investment gains and losses recorded in accumulated other comprehensive income.

#### **Appendix to Statistical Supplement - Continued**

- Transaction costs totaling \$21.0 million, or \$16.6 million after tax.
- Net tax benefit of \$36.5 million.
- Reinsurance recoverable of \$6,141.5 million representing the ceded reserves related to the DLR cohort.
- Cost of reinsurance, or prepaid reinsurance premium, of \$815.7 million related to the DLR cohort, of which we recognized amortization expense of \$2.6 million, or \$2.0 million after tax.
- Deposit asset of \$88.2 million related to the ALR cohort.
- Fourth quarter of 2020 reserve increases of \$151.5 million and \$17.5 million before tax, or \$119.7 million and \$13.8 million after tax, related to long-term care and group pension, respectively.
- In December 2020, Northwind Holdings redeemed the remaining \$35.0 million of principal on the Northwind notes, and was released of any contractual collateral requirements.
- Third quarter of 2020 costs related to organizational design update of \$23.3 million before tax and \$18.6 million after tax.
- Second quarter of 2020 impairment loss of \$12.7 million, or \$10.0 million after tax, on a right of use (ROU) asset related to an operating lease for office space that we do not plan to continue using to support our general operations.
- In June 2016, the Financial Accounting Standards Board (FASB) issued an update that amended the guidance on the impairment of financial instruments. This update added an impairment model known as the current expected credit loss model that is based on expected losses rather than incurred losses, and will generally result in earlier recognition of allowances for losses. This new model applies to financial instruments such as mortgage loans, fixed maturity securities classified as held-to-maturity, and certain receivables. This update also prospectively modified the other-than-temporary impairment model used for available-for-sale fixed maturity securities such that credit losses are recognized as an allowance rather than as a reduction in the amortized cost of the security. We adopted this update effective January 1, 2020 using a modified retrospective approach through a cumulative-effect adjustment as of January 1, 2020 which resulted in a decrease to retained earnings of \$18.9 million, a decrease to mortgage loans of \$8.3 million, a decrease in reinsurance recoverable of \$1.8 million, a decrease in accounts and premiums receivable of \$13.5 million, a decrease in deferred income tax liability of \$5.0 million, and an increase to other liabilities of \$0.3 million.

#### **2019 Significant Items**

- 2019 cost related to the early retirement of debt of \$27.3 million before tax and \$21.6 million after tax.
- In February 2016, the FASB issued an update that changed the accounting and disclosure requirements for leases. These changes include the requirement for lessees to report most leases on their balance sheets, regardless of whether the lease is classified as a finance lease or an operating lease. For lessees, the initial lease liability is equal to the present value of lease payments and a corresponding asset, adjusted for certain items, is also recorded. The expense recognition for lessees remained similar to previous accounting requirements for capital and operating leases. We adopted this update effective January 1, 2019 using a modified retrospective approach through a cumulative-effect adjustment as of January 1, 2019 which resulted in a decrease to retained earnings of \$3.4 million, an increase to other assets of \$117.7 million, a decrease in deferred income tax of \$0.4 million, an increase to other liabilities of \$122.0 million, and a decrease to income tax payable of \$1.3 million.

#### **Appendix to Statistical Supplement - Continued**

#### **Non-GAAP Financial Measures**

We analyze our performance using non-GAAP financial measures which exclude or include amounts that are not normally excluded or included in the most directly comparable measure calculated and presented in accordance with GAAP. We believe the following non-GAAP financial measures are better performance measures and better indicators of the revenue and profitability and underlying trends in our business:

- Consolidated adjusted operating revenue, which excludes realized investment gains or losses;
- After-tax adjusted operating income or loss, which excludes realized investment gains or losses and amortization of the cost of reinsurance as well as certain other items, as applicable;
- Adjusted operating return on equity, which is calculated using after-tax adjusted operating income or loss and excludes from equity the unrealized gain or loss on securities and net gain on hedges;
- Leverage ratio, which excludes the unrealized gain or loss on securities and net gain on hedges, and the non-recourse debt and associated capital of Northwind Holdings, LLC prior to pay off in December 2020; and
- Book value per common share, which is calculated excluding AOCI.

Realized investment gains or losses and unrealized gains or losses on securities and net gains on hedges depend on market conditions and do not necessarily relate to decisions regarding the underlying business of our Company. Leverage ratio and book value per common share excluding certain components of AOCI, certain of which tend to fluctuate depending on market conditions and general economic trends, are important measures.

As previously discussed, we have exited a substantial portion of our Closed Block individual disability product line through the two phases of the reinsurance transaction that were executed in December 2020 and March 2021, respectively. As a result, we exclude the amortization of the cost of reinsurance that was recognized upon the exit of the business related to the DLR cohort of policies. We believe that the exclusion of the amortization of the cost of reinsurance provides a better view of our results from our ongoing businesses.

We may at other times exclude certain other items from our discussion of financial ratios and metrics in order to enhance the understanding and comparability of our operational performance and the underlying fundamentals, but this exclusion is not an indication that similar items may not recur and does not replace net income or net loss as a measure of our overall profitability.

Information reconciling the Company's outlook on after-tax adjusted operating income growth per share to the comparable GAAP financial measure is not provided. The only amounts excluded from after-tax adjusted operating income are those described in this Appendix to Statistical Supplement. The Company is unable to predict with reasonable certainty realized investment gains and losses, which are affected by overall market conditions and also by factors such as an economic or political change in the country of the issuer, a regulatory change pertaining to the issuer's industry, a significant improvement or deterioration in the cash flows of the issuer, unforeseen accounting irregularities or fraud committed by an issuer, movement in credit spreads, ratings upgrades or downgrades, a change in the issuer's marketplace or business prospects, or any other event that significantly affects the issuers of the fixed maturity securities which the Company holds in its investment portfolio. For a reconciliation of the most directly comparable GAAP measures to these non-GAAP financial measures, refer to the "Reconciliation of Non-GAAP Financial Measures" beginning on page 16.3, other than book value per common share, which is presented on page 2.

## **Reconciliation of Non-GAAP Financial Measures**

## Three Months Ended

	N	March 31	De	cember 31	Sep	tember 30		June 30 March 31 I		December 31		Se	September 30		June 30	_ l	March 31	
		2021			2020													
<b>Total Revenue</b>	\$	3,072.0	\$	4,273.5	\$	2,996.3	\$	3,021.2	\$	2,871.1	\$	3,034.6	\$	2,960.0	\$	3,016.7	\$	2,987.6
Excluding:																		
Net Realized Investment Gain (Loss)		84.6		1,304.9		4.4		33.8		(144.0)		9.2		(26.2)		(7.3)		1.1
Adjusted Operating Revenue	\$	2,987.4	\$	2,968.6	\$	2,991.9	\$	2,987.4	\$	3,015.1	\$	3,025.4	\$	2,986.2	\$	3,024.0	\$	2,986.5

	A O	fter-Tax djusted perating ome (Loss)	Average Allocated Equity <sup>1</sup>	Annualized Adjusted Operating Return on Equity
Three Months Ended March 31, 2021				
Unum US	\$	91.6	\$ 4,395.3	8.3 %
Unum International		21.2	822.4	10.3 %
Colonial Life		57.8	1,597.8	14.5 %
Core Operating Segments		170.6	6,815.5	10.0 %
Closed Block		75.9	4,107.6	
Corporate		(34.5)	(1,162.7)	
Total	\$	212.0	\$ 9,760.4	8.7 %
Three Months Ended March 31, 2020				
Unum US	\$	206.9	\$ 4,503.1	18.4 %
Unum International		15.8	749.6	8.5 %
Colonial Life		63.9	1,549.2	16.5 %
Core Operating Segments		286.6	6,801.9	16.9 %
Closed Block		21.3	4,084.0	
Corporate		(33.8)	(1,716.1)	
Total	\$	274.1	\$ 9,169.8	12.0 %

<sup>&</sup>lt;sup>1</sup> Excludes unrealized gain (loss) on securities and net gain on hedges and is calculated using the stockholders' equity balances presented on page 16.6. Due to the implementation of a FASB update for which the beginning balance of 2020 for certain stockholders' equity line items were adjusted, we are computing the average allocated equity for 2020 using internally allocated equity that reflects the adjusted beginning balance at January 1, 2020. As a result, average equity for the three months ended March 31, 2020 for certain of our segments will not compute using the historical allocated equity at December 31, 2019.

	A O <sub>l</sub>	fter-Tax djusted perating me (Loss)	Average Allocated Equity <sup>2</sup>	Adjusted Operating Return on Equity
Year Ended December 31, 2020				
Unum US	\$	651.4	\$ 4,458.2	14.6 %
Unum International		51.9	797.7	6.5 %
Colonial Life		264.5	1,584.1	16.7 %
Core Operating Segments		967.8	6,840.0	14.1 %
Closed Block		183.8	3,979.2	
Corporate		(146.2)	(1,395.2)	
Total	\$	1,005.4	\$ 9,424.0	10.7 %
Year Ended December 31, 2019				
Unum US	\$	816.3	\$ 4,526.6	18.0 %
Unum International		88.4	757.9	11.7 %
Colonial Life		272.7	1,558.6	17.5 %
Core Operating Segments		1,177.4	6,843.1	17.2 %
Closed Block		104.4	3,842.2	
Corporate		(141.2)	(1,764.5)	
Total	\$	1,140.6	\$ 8,920.8	12.8 %

<sup>&</sup>lt;sup>2</sup> Excludes unrealized gain (loss) on securities and net gain on hedges and is calculated using the stockholders' equity balances presented on page 16.6. Due to the implementation of a FASB update for which the beginning balances of 2020 and 2019 for certain stockholders' equity line items were adjusted, we are computing the average allocated equity for 2020 and 2019 using internally allocated equity that reflects the adjusted beginning balances at January 1, 2020 and 2019, respectively. As a result, average equity for the years ended December 31, 2020 and 2019 for certain of our segments will not compute using the historical allocated equity at December 31, 2019 and 2018, respectively.

Average allocated equity is computed as follows:

		3/31/2021		12/31/2020		3/31/2020		12/31/2019		12/31/2018
Total Stockholders' Equity	\$	10,570.1	\$	10,871.0	\$	9,803.1	\$	9,965.0	\$	8,621.8
Excluding:										
Net Unrealized Gain (Loss) on Securities		678.2		1,067.7		395.3		615.9		(312.4)
Net Gain on Hedges		77.1		97.8		210.6		187.8		250.6
Total Adjusted Stockholders' Equity	\$	9,814.8	\$	9,705.5	\$	9,197.2	\$	9,161.3	\$	8,683.6
	-	Three Months Ended	T	welve Months Ended	Т	Three Months Ended	T	welve Months Ended		
		3/31/2021		12/31/2020		3/31/2020		12/31/2019		
Average Adjusted Stockholders' Equity	\$	9.760.4	\$	9.424.0	\$	9.169.8	\$	8.920.8		

	Three Months Ended March 31						
	2021				2020		
	(in millions)		per share*		(in millions)	per share*	
Net Income	\$	153.0	\$	0.75	\$ 161.0	\$ 0.79	
Excluding:							
Net Realized Investment Gains and Losses							
Net Realized Investment Gain Related to Reinsurance Transaction (net of tax expense of \$14.2; \$—)		53.4		0.26			
Net Realized Investment Gain (Loss), Other (net of tax expense (benefit) of \$3.5; \$(30.9))		13.5		0.06	(113.1)	(0.56)	
Total Net Realized Investment Gain (Loss)		66.9		0.32	(113.1)	(0.56)	
Items Related to Closed Block Individual Disability Reinsurance Transaction							
Change in Benefit Reserves and Transaction Costs (net of tax benefit of \$29.2; \$—)		(110.1)		(0.53)			
Amortization of the Cost of Reinsurance (net of tax benefit of \$4.2; \$—)		(15.8)		(0.08)			
Total Items Related to Closed Block Individual Disability Reinsurance Transaction		(125.9)		(0.61)			
After-tax Adjusted Operating Income	\$	212.0	\$	1.04	\$ 274.1	\$ 1.35	

<sup>\*</sup>Assuming Dilution.

	Year Ended December 31							
	202	20	2019					
	(in millions)	per share *	(in millions)	per share *				
Net Income	\$ 793.0	\$ 3.89	\$ 1,100.3	\$ 5.24				
Excluding:								
Net Realized Investment Gains and Losses								
Net Realized Investment Gain Related to Reinsurance Transaction (net of tax expense of \$273.5; \$—)	1,028.8	5.05	_	_				
Net Realized Investment Loss, Other (net of tax benefit of \$20.9; \$4.5)	(82.3)	(0.40)	(18.7)	(0.09)				
Total Net Realized Investment Gain (Loss)	946.5	4.65	(18.7)	(0.09)				
Items Related to Closed Block Individual Disability Reinsurance Transaction								
Change in Benefit Reserves and Transaction Costs (net of tax benefit of \$274.2; \$—)	(1,031.3)	(5.06)						
Amortization of the Cost of Reinsurance (net of tax benefit of \$0.6; \$—)	(2.0)	(0.01)	<del></del>					
Net Tax Benefits of Reinsurance Transaction	36.5	0.18						
Total Items Related to Closed Block Individual Disability Reinsurance Transaction	(996.8)	(4.89)	_	_				
Long-term Care Reserve Increase (net of tax benefit of \$31.8; \$—)	(119.7)	(0.59)						
Group Pension Reserve Increase (net of tax benefit of \$3.7; \$—)	(13.8)	(0.07)	<del></del>					
Costs Related to Organizational Design Update (net of tax benefit of \$4.7; \$—)	(18.6)	(0.09)						
Impairment Loss on ROU Asset (net of tax benefit of \$2.7; \$—)	(10.0)	(0.05)	<del></del>					
Costs Related to Early Retirement of Debt (net of tax benefit of \$—; \$5.7)			(21.6)	(0.11)				
After-tax Adjusted Operating Income	\$ 1,005.4	\$ 4.93	\$ 1,140.6	\$ 5.44				

<sup>\*</sup>Assuming Dilution.

	March 31				December 31		
	2021		2020		2020		2019
Debt	\$ 3,346.8	\$	3,314.1	\$	3,345.7	\$	3,326.6
Including:							
Lease Liability	99.7		116.8		105.9		114.7
Excluding:							
Non-recourse Debt	 _		63.4		_		78.1
Adjusted Debt and Lease Liability	\$ 3,446.5	\$	3,367.5	\$	3,451.6	\$	3,363.2
Total Stockholders' Equity	\$ 10,570.1	\$	9,803.1	\$	10,871.0	\$	9,965.0
Excluding:							
Net Unrealized Gain (Loss) on Securities and Net Gain on Hedges	755.3		605.9		1,165.5		803.7
Northwind Capital	 _		986.3		_		984.6
Equity, As Adjusted	9,814.8		8,210.9		9,705.5		8,176.7
Debt, As Adjusted and Lease Liability	 3,446.5		3,367.5		3,451.6		3,363.2
Total Adjusted Capital	\$ 13,261.3	\$	11,578.4	\$	13,157.1	\$	11,539.9
Leverage Ratio	26.0 %	)	29.1 %	)	26.2 %		29.1 %